Slovakia
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1. General information

Language
The official language of Slovakia is Slovak.

Administrative settings
Slovakia is organised into 8 self-governed regions with some financial, legislative and executive powers.

Population
The permanent resident population of Slovakia is nearly 5.5 million

Emergency contacts
- Police: **158, 112** [https://www.minv.sk/?policia](https://www.minv.sk/?policia)
- Ambulance: **155, 112** [https://www.minv.sk/?european-emergency-number-112](https://www.minv.sk/?european-emergency-number-112)
- Fire brigade: **150, 112** [https://www.minv.sk/?european-emergency-number-112](https://www.minv.sk/?european-emergency-number-112)
- Health line for Ukraine: **+421 221025075**
- General Health Insurance Infoline: **+421 850003003**
- Infoline for Ukrainian speakers (summary information) **+421 513816111 / +421 259765111**
- Infoline for patients with HIV and tuberculosis **+421 907923122**

Driving licence
Ukrainian diaspora

As of April 2022, there were 131 001 Ukrainians with residence permit in Slovakia (55 % of them with the status of the temporary protection). The largest diaspora of Ukrainians is settled in the capital Bratislava (about a third of all Ukrainians living in Slovakia).

- ‘Ukrajina-Slovensko SOS’ is a charity foundation of Ukrainian diaspora organisation ‘SME SPOLU’. Contacts: +421 911201889, ukrajina.sk.sos@gmail.com
- Facebook: Ukraine-Slovakia SOS

Ukrainian embassy in Slovakia

The address of the Embassy of Ukraine in Slovakia is Radvanská 35, 81101, Bratislava, Slovak Republic

- Email: emb_sk@mfa.gov.ua; consul_sk@mfa.gov.ua (for consultation on consular issues)
- Phone number: +421 259202810; +421 259202816 (Consular service, for consultation on consular enquiries: Monday, Wednesday-Friday, 13:00-17:00, Tuesday: 8.00-12.00);
- +421 259202813 (in external cases: loss of travel documents, accident, death, prison)
- Messenger: m.me/ukr.embassy.slovakia (consultation on consular issues)
- Website: https://slovakia.mfa.gov.ua/
2. Entry to Slovakia

If you have a biometric passport, you can enter visa-free and stay in the country for a total of 90 days within the last 180 days.

In the absence of a biometric passport, you can enter Slovakia on humanitarian grounds.

There is a dedicated website with information for Ukrainians entering Slovak Republic available here: https://ua.gov.sk/?csrt=17694306192606033833

For the people living in Ukraine who want to come to Slovakia, there are currently three land border crossing points: Ubľa, Vyšné Nemecké and Veľké Slemence and one railway border crossing point for personal transport: Čierna nad Tisou (humanitarian trains).

The International Organization for Migration is providing information and advice for non-EU nationals arriving in Slovakia from Ukraine and who would need assistance returning to their country of origin. More information is available here: https://www.mic.iom.sk/sk/novinky/760-informatsiya-ukrayina.html

A COVID-19 test is not required to enter the Slovak Republic and citizens from Ukraine do not need to quarantine. More information is available here: https://www.minv.sk/?ukraine-information-assistance
3. Temporary protection

The following categories of persons are eligible for temporary protection (as of 17 March 2022).

♦ Ukrainian nationals and their family members if the family members lived in Ukraine before 24 February 2022.

The following is considered a family member of a Ukrainian citizen:

♦ spouse of a Ukrainian citizen
♦ a minor child of a citizen of Ukraine or a minor child of the spouse of a citizen of Ukraine
♦ the parent of a minor child who is a national of Ukraine
♦ another close relative of a Ukrainian citizen who lived in the same household at the time and was wholly or partly dependent on them.

♦ Foreign nationals who have been granted international protection or equivalent protection status in Ukraine before 24 February 2022 and their families who lived in Ukraine before 24 February 2022.

The following is considered a family member of a Ukrainian citizen:

♦ spouse
♦ a minor child of the foreign national or a minor child of the spouse
♦ another close relative who lived in the same household at the time and was wholly or partly dependent on them

♦ Foreign nationals with permanent residence in Ukraine, which was granted before 24 February 2022 and who cannot return to their country of origin under safe and stable conditions.
Where can you register for temporary protection in Slovakia?

Applications for temporary protection can be made in person directly at large-capacity facilities in Bratislava, Humenné, Michalovce, Nitra and Žilina or at selected departments of the Foreign Police. More information is available here: https://www.minv.sk/?ocp

What documents do you need for registration?

If an identity document is provided (passport, ID card), those registering for temporary protection will have their documents processed and obtain the protection immediately.

Temporary protection can also be requested if you do not have documents. The application will be decided in a short timeframe (approximately 30 days).

What is the procedure to enrol for temporary protection in Slovakia?

You can apply for temporary protection by filling in the registration form available electronically in Ukrainian, Slovak and English here: https://portal.minv.sk/wps/portal/domov/ECU/elektronicka_sluzby/ECU-UA/lut/p/a1/pdfbC4lwGlDh39KFI7kv81DdtTS1PSXRY2W5CwVQqDTWj9-KIlyodttPC9s-xBFHqKpXyWRXyZZ6u9veypvRNC gpu2Abcx0FaZLYT6SLCKA02Vg_Qom bkcGTNyFivsMgPRnlZbrNQbojIFvQEsHTV1JW-C2DJzXr4sjD86lelv pMPPIAPxAoeoe8Md1FzSRJTaZ8F9YGucBtfrehGgeb5M8zPI7zo7jsjwWAw 44OP18IFVSePkgk46zokTeE6HjgRDiQWK1aXA549YVgNpuBQ!!/dl5/d5/ L2dBISEvZ0FBIS9nQSEh/.

After filling in the electronic form for temporary protection registration, visit one of the selected departments of the Foreign Police or to the large-capacity registration centres.

In cases of minors, a declaration is submitted by the legal representative (parent) or by legal guardian appointed by the court for unaccompanied minors. The declaration is available here: https://www.minv.sk/?hlasenie-pobytu-1&subor=437458

A legal guardian will be appointed by the court for every child not accompanied by at least one parent. Local branch offices of the Labour, Social Affairs and Family Office (Úrad Práce, Sociálnych Vecí a Rodiny) support in these matters.
The Slovak Red Cross supports with searches for a missing family member. Contacts: +421 2 57102301, sekretariat@redcross.sk


**Which documents will you receive as a beneficiary of temporary protection?**

A certificate of temporary protection will be issued. An example certificate is available here: https://www.minv.sk/swift_data/source/images/docasne-utocisko-vzor-dokladu.pdf

This document entitled ‘TEMPORARY REFUGE’ (‘DOČASNÉ ÚTOČISKO’) allows you to stay on the territory of the Slovak Republic.

**Duration of the temporary protection**

The temporary protection will last until the 4 March 2023 and will be automatically extended for 6 months, for a maximum of one year, unless the Council of the EU decides otherwise.

**Your rights as a beneficiary of temporary protection in Slovakia**

The rights as a beneficiary of temporary protection are:

- residence and work permit
- accommodation
- access to labour market
- means of subsistence in the reception system
- access to medical care
- access to education
- family reunification
- information about the contents of temporary protection.
Accommodation
Temporary accommodation in asylum facilities is provided including food and healthcare. Transport from the border crossing to temporary accommodation is coordinated on site. Some municipalities provide free shuttles and taxi services are also available.

Initial reception
The necessary infrastructure will remain at the Vyšné Nemecké border crossing, namely medical and psychological assistance, social facilities, and an information stand with information on accommodation options.

All other services will be available at the large-capacity centres to which a regular shuttle service is provided and where they are provided with assistance to find accommodation in government and hotel facilities.

Long term accommodation
Representatives of governmental and non-governmental organisations help with finding accommodation. There is also a dedicated platform for accommodation offers and requests available here: https://pomocpreukrajinu.sk/

Access to the labour market
Ukrainian nationals have access to the labour market once they have been granted temporary protection. Information and vacancies in Ukrainian are available on a dedicated website of the employment service available here: https://www.sluzbyzamestnanosti.gov.sk/?lang=ua

A non-governmental database of free positions for Ukrainians entitled Workania is available here: https://www.workania.eu/


More information about these rights
Social welfare

The amount of assistance depends on the number of household members and their situation. Assistance for material needs can be requested at the Labour, Social Affairs and Family Office, Ústreide Práce, Sociálnych Vecí a Rodiny. For the request, a document indicating the registration for temporary protection, or the certificate of temporary protection (document permitting tolerated stay) is required to meet the conditions for the provision of material needs assistance. The local office in your area of residence is responsible for assessing the entitlement to assistance for material needs.

Refugees from Ukraine are entitled to the basic benefit and allowances in the same amount and under the same conditions as citizens of the Slovak Republic.

You can apply for a subsidy for food for a child. In order to get this subsidy, it is necessary to apply when enrolling a child in kindergarten or primary school. The school will guide you on how to proceed.


The application form for applying for material needs assistance is available in several languages here: https://www.upsvr.gov.sk/media/medialne-spravy/useful-information-for-citizens-of-ukraine.html?page_id=1163026

Means of subsistence in the reception system

Beneficiaries of temporary protection have access to free accommodation and healthcare. In facilities where it is possible, they are also provided with food and hygiene supplies.

Public health

The Ministry of Health of the Slovak Republic, Ministerstvo Zdravotníctva Slovenskej Republiky, publishes information in Slovak and Ukrainian for the assistance to refugees here: https://www.health.gov.sk/?pomoc-ukrajine
Healthcare is provided to you on the basis of your status:

- If Slovakia is a transit country, you have access to urgent medical care.
- If temporary protection status is granted, you are entitled to urgent and necessary medical care. There is an emergency service in the relevant region or city, or a central hospital reception.
  Contact: www.e-vuc.sk

There are emergency services in the relevant regions or cities, or a central hospital reception. It is necessary to provide documents about having started the process for registering for temporary protection, asylum or residence.

Health Line for Ukraine – Health consultation in Ukrainian is available for free, daily from 7:00 to 19:00 via phone or online chat: +421 2 21025075, website: www.ua.diagnose.me
The line does not serve as a first aid line. It is intended for orientation in the Slovak healthcare system and consultation of health status with medical staff. In case of an urgent problem, call 155 or 112.

Additional information regarding medical services can be found at the following websites:

- https://www.vszp.sk/ukrajina/

**Medical care / medical prescription**

If you are only transiting through Slovakia or gaining temporary refuge status:

- In addition to a specialist, medications can also be prescribed by a general practitioner and will be accepted by pharmacies.
- If you request temporary refuge, you will be entitled to medicines, medical devices and dietetic food at no extra charge.

If you find a job in Slovakia, you are entitled to general health insurance and will receive access to the same medical services as Slovak nationals.

**Psychosocial support**

National Mental Health Support Line in Ukrainian: 0800 193193
Nezabudka Line (League for Mental Health): **0800 222450** (daily from 9.00 to 21.00)

Crisis Help Line (Ipicko organisation): **0800 500888** (non-stop)

**Disabilities**

Persons with severe disabilities might be entitled to support by International Organization for Migration (adults) or UNICEF (children).

Office of the Labour, Social Affairs and Family Office (Úrad Práce, Sociálnych Vecí a Rodiny) could support with compensatory aids.

**COVID-19**

You can find all the important and up-to-date information about the COVID-19 disease and restrictions in Slovakia at [korona.gov.sk](http://korona.gov.sk).

If you have tested positive for COVID-19, you will receive all the necessary examinations and care. If you do not have an insurance, the payment will be made from the state budget.

**Vaccinations for children**

Ukrainian children are entitled to free vaccinations according to the Slovak vaccination calendar. In Slovakia, children must be vaccinated against the following diseases: tetanus, diphtheria, whooping cough, viral hepatitis B, polio, invasive pneumococcal diseases, measles, mumps, rubella. More information is provided by paediatricians.

**Mandatory check-up with a veterinarian for pets**

Slovakia accepts pets at border crossings even without a passport and vaccination. Persons accompanied by such pets are required to fill out a form, which is also available at border crossings.
Access to education

Children can attend schools. For school registration children will need to present either their document stating their status as a beneficiary of temporary protection or asylum, or a document proving that proceedings have been initiated to grant temporary protection or asylum.

Children will be placed in the relevant school year according to their level of education and level of command of the Slovak language. More information is available in Slovak and Ukrainian at the website of the Ministry of Education.

More information can be found on the website of the Ministry of education, Ministerstvo školstva, vedy, výskumu a športu Slovenskej Republiky, here: https://www.minedu.sk/29993-sk/situacia-na-ukrajine/

University

Information for university students is available here: https://www.saia.sk/sk/

Education titles recognition

Information on the recognition of education qualifications is available here: https://www.minedu.sk/data/att/22931.pdf

4. International protection

The European Union Agency for Asylum has information leaflets available for both adults and children here: https://euaa.europa.eu/euaa-response-war-ukraine-vidpovid-euaa-agentstvo-evropeyskogo-soyuzu-z-pitan-pritulkuna-viynu-v

Additional support

The European Union Agency for Asylum has a ‘Who is Who - temporary protection’ platform. It provides an up-to-date and comprehensive overview of the measures used by EU+ countries to implement temporary protection for persons fleeing the war available here: https://whoiswho.euaa.europa.eu/temporary-protection
# Annex I – Repository of sources

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**Accommodation**

| **Platform for accommodation offers and requests** | [https://pomocpreukrajinu.sk/](https://pomocpreukrajinu.sk/) | Available in Ukrainian and Slovak |

**Access to the labour market**

<p>| <strong>Dedicated website of the employment service</strong> | <a href="https://www.sluzbyzamestnanosti.gov.sk/?lang=ua">https://www.sluzbyzamestnanosti.gov.sk/?lang=ua</a> | Available in Ukrainian and Slovak |</p>
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| Available in Ukrainian and Slovak |  |

| **International protection** |  |
|-----------------------------|-----------------
| Available in Ukrainian and English |  |

| **Additional Information** |  |
|----------------------------|-----------------
| Human Rights League page on Information for people coming from Ukraine | https://www.ukraineslovakia.sk/
| Available in Ukrainian, English and Slovak |  |
| Pro Bono advocates for Ukraine | https://www.sak.sk/web/sk/cms/lawyer/ua
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