

BACKGROUND

On the 17th of December 2020 EASO's Executive Director Nina Gregori and the Secretary of State for Migration, Hana Jalloul Muro, signed the very first Operating Plan between the Agency and Spain. Support to Spain was launched in 2021 to alleviate the pressure on its reception system and develop a new reception model.

[Learn more](#)

PERSONNEL



21

All deployments**



1

Member State experts



4

EASO staff

With **1 interpreter** deployed on average per month to support asylum and reception procedures.

** Numbers are expressed as full-time equivalents.

SUPPORT



to ASYLUM

In the Canary Islands EASO focused mainly on **2** important aspects of reception: information provision and vulnerability. A major achievement was the adoption by the SEM (Secretaría de Estado de migraciones) of a **protocol on information provision** and an **action plan for implementation**.

By deploying external experts, the agency also succeeded in increasing the capacity of the newly established **Emergency Reception Coordination Unit** and, at national level, to revitalise the much-needed development of emergency/contingency protocols and procedures.

LOCATIONS



During 2021 EASO main office was located in Madrid while offering support in the Canary Islands mainly in Canarias and Tenerife.

TRAININGS



In cooperation with all national reception actors, EASO developed a fully-fledged **reception induction training**, with learning units based on scenarios inspired by real field experiences.

The course was delivered to **141 operational personnel** from civil society organisations in the Canary Islands **76** newly recruited staff of the State Secretary for Migration in Madrid.

Senior and intermediate Spanish reception officials were also trained in **reception of vulnerable persons**, trafficking of human beings and introduction to international protection.

OPERATIONAL PLAN 2022-2023

Actions for support have focused, and will continue to focus, on broad support to the development of a **new model for reception** and the related structural and organisational changes, including aspects such as data management and funding.

The Agency also remains committed to working with the Spanish authorities in the Canary Islands and increasingly in other areas of Spain which see **high numbers of arrivals**.

[Read the plan](#)