

EUAA Query Portal

Through the [EUAA Query Portal](#) national authorities can submit questions on all aspects of the Common European Asylum System (CEAS) and receive replies in a short timeframe. The portal increases accessibility, transparency and the exchange of information between EU+ countries.

The user-friendly interface of the EUAA Query Portal allows asylum and reception experts in EU+ countries to:

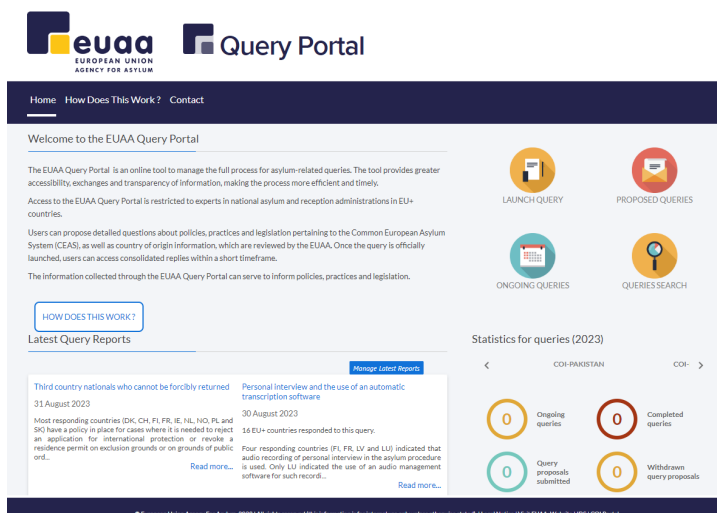
- View all queries disseminated through the EUAA Query System;
- Retrieve existing information collected through EUAA queries using an advanced search engine;
- Propose a query seeking detailed information from EU+ countries through a standardised form;
- Receive replies to a query in real time;
- Submit replies to queries and easily keep track of pending tasks; and
- Export compilations of replies and analytical reports on specific themes.

Access

The EUAA Query Portal is restricted to registered users from national asylum and reception administrations. Request access by sending an email to queries@euaa.europa.eu

Dissemination rules

Unless otherwise specified, information available on the portal and collected through EUAA queries is subject to a closed dissemination policy. The information cannot be shared outside of national asylum and reception authorities.



The screenshot shows the EUAA Query Portal interface. At the top, there is a navigation bar with 'Home', 'How Does This Work?', and 'Contact'. Below this, a 'Welcome to the EUAA Query Portal' section provides an overview of the portal's purpose and access restrictions. To the right, there are four main action buttons: 'LAUNCH QUERY', 'PROPOSED QUERIES', 'ONGOING QUERIES', and 'QUERIES SEARCH'. Below these, a 'Statistics for queries (2023)' section displays four circular progress indicators for 'Ongoing queries', 'Completed queries', 'Query proposals submitted', and 'Withdrawn query proposals'. The bottom section, 'Latest Query Reports', features two report cards: one for 'Third country nationals who cannot be forcibly returned' dated 31 August 2023, and another for 'Personal interview and the use of an automatic transcription software' dated 30 August 2023. Each report card includes a brief summary and a 'Read more...' link. The footer contains copyright information for the European Union Agency for Asylum, 2023.



Thematic scope

Various types of queries and surveys are managed in the Query Portal and grouped by topic or EUAA networks of experts. The query categories include:

- ✓ Policy
- ✓ Reception
- ✓ Exclusion
- ✓ Asylum processes
- ✓ Dublin system
- ✓ Resettlement and humanitarian admission
- ✓ Country guidance
- ✓ Country of origin information (COI)

User roles

EUAA Query Portal users are assigned different roles depending on the functions they perform. The roles include:

Thematic Query Managers: EUAA colleagues who manage thematic queries and surveys within specific EUAA networks and groups of national experts. They review and launch queries proposed by the group and network members. They may also launch EUAA surveys formulated in-house. They analyse the replies to a query and draft summary reports and other analytical outputs.

Proposers and respondents: Focal points in specific EUAA networks within national asylum and reception authorities who can propose queries and provide responses to queries and surveys through the portal.

Audience users: Primarily experts within national asylum and reception authorities who have read-only access to the portal. This role is also assigned to EUAA colleagues who are not directly involved in managing thematic queries. Audience users are able to search closed and ongoing queries and view proposed queries.

Methodology of the EUAA Query System

Asylum and reception experts from EU+ countries can access the EUAA Query Portal to consult the repository of existing query reports and ongoing queries and surveys to consult specific information. If the information is not available, experts may propose a new query, which is reviewed by EUAA prior to being launched. The portal can also be used to launch EUAA surveys formulated in-house for the organisation of a thematic meeting or the preparation of a document.

The standard response time is generally two to four weeks. Country replies are immediately available to users and can be easily extracted individually or in a compilation. The main findings of specific topics are consolidated into summary reports and other analytical products, which may include, if relevant, additional contextual information on countries of origin and data on asylum trends.

Detailed instructions and video tutorials are available in the portal to guide users on its functionalities. For more information, please contact: queries@euaa.europa.eu

