In January 2022, the European Union Agency for Asylum was launched. The transformation from a support office (EASO) into a fully-fledged European agency includes a reinforced mandate for training which plays an integral part in reaching the objectives of the agency as it underpins the harmonisation of practices across Member States according to legislation and with respect to fundamental rights.

Soon after the launch of the agency, our preparedness to cope with the unexpected was tested to the full. Following the Russian invasion of Ukraine in February 2022, EU+ countries were called to find quick and comprehensive protection solutions for approximately 8 million people fleeing the war. The Temporary Protection Directive provided the framework for a systemic solution. However, although the directive had been in existence since 2004, it had never been activated before. Within a very short timeframe, targeted training on its implementation was developed, and sessions were rolled out enabling Member States to support displaced Ukrainians in a uniform manner.

This short report provides an overview of how EUAA training addressed immediate needs while building the capacities of national asylum and reception systems through the provision of training.
EU Member States have a shared responsibility to welcome asylum seekers in a dignified manner, ensuring that they are treated fairly and according to uniform standards. This entails harmonising practices so that a person seeking international protection will go through a similar procedure regardless of which Member State is assessing their application. **EUAA training is one of the principal tools used to promote convergence.**

The numbers speak for themselves.

- **95%** Satisfaction rate
- **12,874** Total participations in EUAA training activities (+72% compared to 2021)
- **7,163** Asylum and reception officials were trained
- **887** Training sessions were delivered

Number of participations in EUAA training sessions in 2022 for EU Member States + Norway and Switzerland
Throughout 2022, increasing numbers of people sought asylum in the EU and over 4 million Ukrainians registered for temporary protection. By the end of the year, half of EU countries had requested operational support.

A key pillar of assistance focused on capacity-building with 12 Member States including a training component in the operational plan.

**Number of participations in EUAA training sessions delivered under Operational Plans signed with Member States**
A rapid response to the war in Ukraine

One of the main achievements of 2022 was the timely and efficient way in which the agency responded to the challenges Member States faced due to the high influx of Ukrainians arriving in the EU and the activation of the Temporary Protection Directive (TPD).

24 February 2022
Russian invasion of Ukraine

04 March 2022
Temporary Protection Directive activated

April 2022
Launch of training on the implementation of the Directive

In a very short time, the EUAA managed to propose dedicated training created in response to the emerging needs.

1,201
Learners received training aimed at providing a harmonised response to the crisis

96%
Satisfaction rate

Profile of learners:
- Representative of national authorities
- EUAA staff and deployed experts
- Civil society, NGO and international organisation staff
The training included sessions on the implementation of the Temporary Protection Directive as well as communication and information provision. Particular focus was placed on communicating with persons who had experienced traumatic events and with children.

The offer was complemented by existing European Asylum Curriculum modules such as the foundation modules or the module on Trafficking in Human Beings.

The response required a high level of preparedness to meet the needs for training without compromising quality.

### Participations per content area

- **71** Training sessions were organised
- **1,490** Participations were recorded showing that some individuals followed several sessions

#### Training focusing on
- Temporary Protection legal framework and context
- Communication strategies and information provision skills
- Identification of vulnerable groups

### Participations per country

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In 2022, the EUAA launched the first of a series of online only modules which provide the basic knowledge necessary for any person working in the field of asylum and reception.

**Introduction to the legal framework on fundamental rights and international protection in the EU**

**Introduction to communication for asylum and reception practitioners**

**Introduction to ethical and professional standards**

**Working with an interpreter**

Trainers can also follow modules from the dedicated path for trainers.

**Becoming an EUAA Trainer**

**Becoming an EUAA Assessor**

**Introduction to coaching**

All European Asylum Curriculum modules base their content best practice according to European standards.
Find out more about EUAA Training

Consult the Training Catalogue

Useful links:

- [https://training.euaa.europa.eu](https://training.euaa.europa.eu)
- [https://euaa.europa.eu/training](https://euaa.europa.eu/training)
- [training@euaa.europa.eu](mailto:training@euaa.europa.eu)

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