



The EUAA supports Member States in applying the package of European Union (EU) laws that govern asylum and reception known as the Common European Asylum System (CEAS).

The Agency

is mandated to improve the functioning of the CEAS and assist Member States by providing:



Operational support

by deploying personnel and providing infrastructure and services



Capacity-building

to national asylum and reception officials;



Technical support

by collecting, analysing and disseminating asylum-related data and developing operational standards and guidelines.



Operational support

EUAA support to Member States reached unprecedented levels in 2024.

1,077

full-time equivalent
personnel
deployed across
13 countries

85,000

registrations
supported

16,000

interviews
conducted in
5 countries of
operations

The [Resettlement Support Facility](#) in Türkiye supported



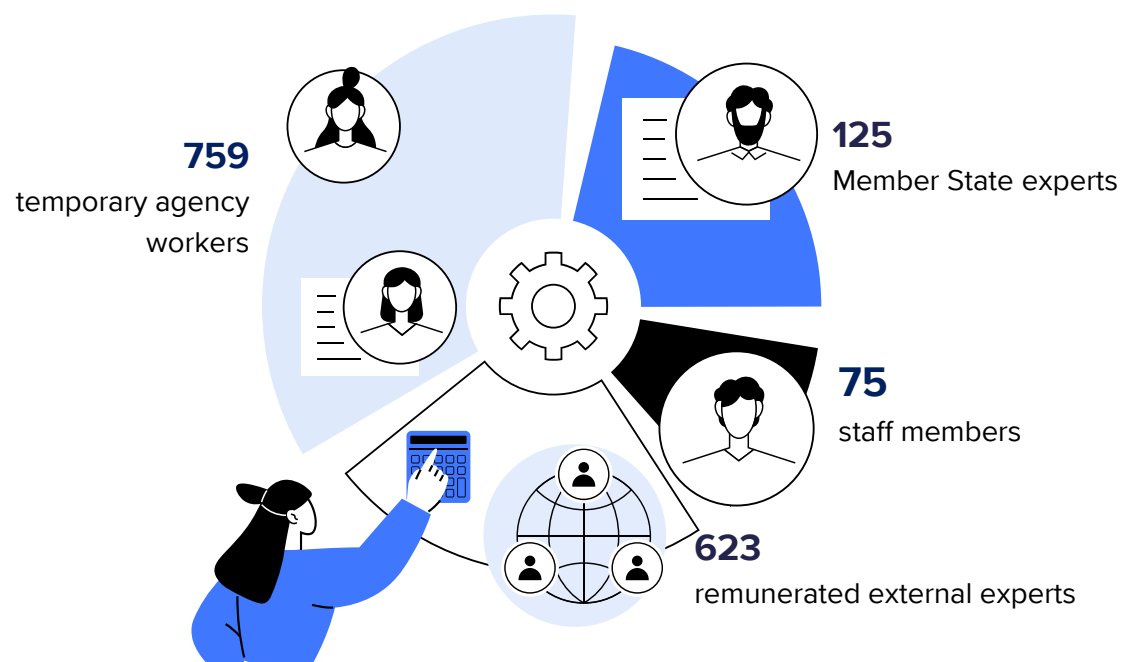
34 resettlement missions and assisted **4,100** refugees,
the most since the establishment of the facility in 2019.





Asylum Support Teams

A total of **139 Member State experts** were nominated to Asylum Support Teams by **18 Member States**



Nominated experts by country

• Austria	7
• Belgium	5
• Bulgaria	1
• Croatia	2
• Czechia	11
• Denmark	6
• Finland	5
• France	21
• Germany	2
• Hungary	5
• Latvia	1
• Netherlands	16
• Norway	9
• Poland	12
• Slovakia	12
• Spain	14
• Sweden	8
• Switzerland	2



Capacity-building



29% increase in the EUAA's training activities compared to 2023, with about **18 000** participations.

The EUAA **revised and enhanced** its **training modules**, while designing new modules to fill identified gaps.

The European Asylum Curriculum remained a dynamic, comprehensive and relevant resource to support asylum and reception officials.

In December 2024, the EUAA was **accredited** by the Maltese authorities as a further and **higher education provider**.





Asylum knowledge



With an increased demand for COI and MedCOI, the **EUAA published information** on monitoring the situation in key countries of origin, such as **Afghanistan, Syria and Ukraine**.

In 2024, the Agency developed or updated **21 guides and tools**, for example on quality assurance, information provision in the asylum procedure, registration, contingency planning and alternatives to detention.



Over 600 new cases registered in the **EUAA Case Law Database**.

New pages included and content updated on the **EUAA Who is Who** platform, including a mapping of national human rights institutions in Europe.



Asylum knowledge



A new report, **Voices in Europe: Experiences, hopes and aspirations of forcibly displaced persons from Ukraine**, jointly prepared with the OECD and with a contribution from Gradus Research Company, captured the experiences of over 1,500 respondents of the **EUAA Survey of Arriving Migrants from Ukraine**.



More than 2,500 participants from national authorities, courts and organisations attended EUAA thematic meetings and workshop to foster cooperation and knowledge exchange.



Asylum knowledge



Monitoring the operational and technical application of CEAS

In preparation for the Agency's monitoring mechanism, a [common monitoring methodology](#) and a [multiannual monitoring programme](#) for 2026–2030 were adopted.



Supporting the implementation of the Pact on Migration and Asylum

A dedicated programme was developed to facilitate an effective transition by Member States to an overhauled CEAS (*see more details in Section 2.1*).

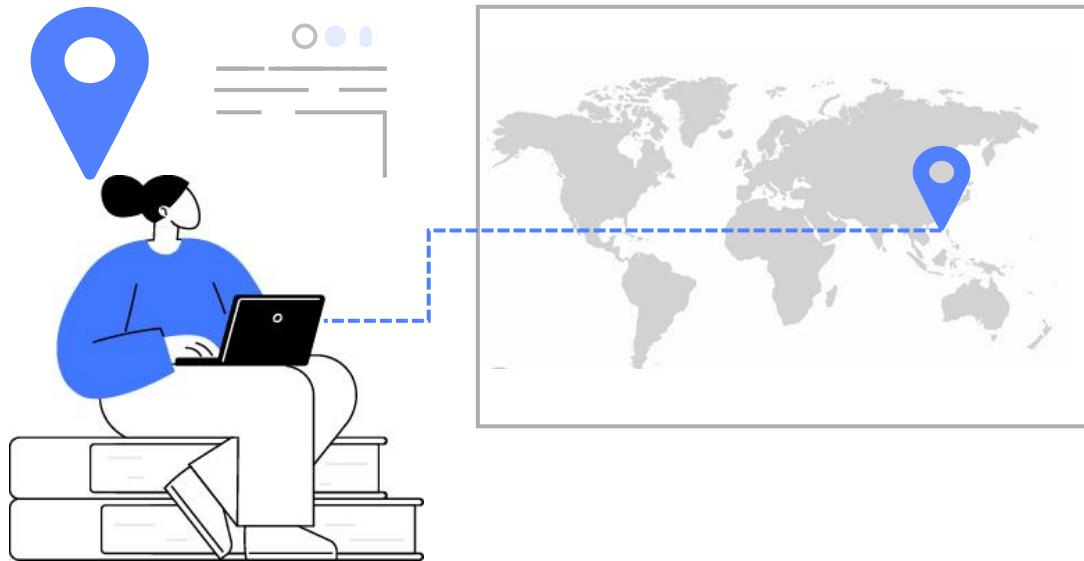
Tailor-made training was developed for Member States to address their needs resulting from the obligations of the Pact's legislative instruments.

The Agency developed guidance documents, quality tools, standards and indicators to support Member States with the practical implementation of the Pact.



International cooperation

The EUAA continued to **support** national authorities in **third countries**, namely in the **Western Balkans, Türkiye** and the **Middle East and North Africa (MENA)** region.



The **external evaluations** of the roadmaps for cooperation with [Kosovo](#) and [Montenegro](#) indicated that **EUAA initiatives were highly relevant to the needs of partner authorities** and contributed in strengthening asylum procedures. The evaluations recommended to align the goal, scope and timeline of the roadmaps with the available resources.

Training sessions were organised for third country asylum and reception professionals.



Fundamental rights

The FRO received six complaints in 2024

- 2 for alleged acts in **Cyprus**
- 1 for alleged acts in **Greece**
- 1 for alleged acts in **Germany**
- 2 in countries outside of the EUAA's operational activities

Concerning:

Alleged violations of the **right to asylum** (Article 18, CFR)

The right to **human dignity** (Article 1, CFR)

Non-discrimination (Article 21, CFR)

4 complaints were deemed inadmissible (did not involve members of an EUAA Asylum Support Team or the facts did not constitute a fundamental rights violation)

1 was stayed pending further information

1 remained under examination