



## **Call for expressions of interest to establish an EUAA list of external remunerated external experts in the field of Medical Country of Origin Information (MedCOI)**

**EUAA/MLA/2024/CEI/0011**

### **FREQUENTLY ASKED QUESTIONS**

**Q1. What are the available means of redress following an unsuccessful application?**

**A1.** The following means of redress are available for applicants following an unsuccessful application:

- a) Applicants may submit any resulting question, request for review of or complaint concerning an unsuccessful application to the EUAA via email to: [MedCOI\\_experts@euaa.europa.eu](mailto:MedCOI_experts@euaa.europa.eu)
- b) In case an unsuccessful applicant still believes that there was maladministration from the side of the EUAA, he or she may lodge a complaint to the European Ombudsman within two years of the date when they became aware of the facts on which the complaint is based (see <http://www.ombudsman.europa.eu>). Alternatively, unsuccessful applicants might bring a case before the General Court of the European Union.

