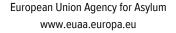


## Call for expressions of interest to establish an EUAA list of external remunerated external experts in the field of Medical Country of Origin Information (MedCOI)

## EUAA/MLA/2024/CEI/0011

## FREQUENTLY ASKED QUESTIONS

- Q1. What are the available means of redress following an unsuccessful application?
- **A1.** The following means of redress are available for applicants following an unsuccessful application:
- a) Applicants may submit any resulting question, request for review of or complaint concerning an unsuccessful application to the EUAA via email to: <a href="MedCOI">MedCOI</a> experts@euaa.europa.eu
- b) In case an unsuccessful applicant still believes that there was maladministration from the side of the EUAA, he or she may lodge a complaint to the European Ombudsman within two years of the date when they became aware of the facts on which the complaint is based (see <a href="http://www.ombudsman.europa.eu">http://www.ombudsman.europa.eu</a>). Alternatively, unsuccessful applicants might bring a case before the General Court of the European Union.



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