

The EUAA supports Member States in applying the package of EU laws that govern asylum and reception systems, known as the Common European Asylum System (CEAS)

The Agency

is mandated to improve the functioning of CEAS and assist Member States by providing:



Operational support
by deploying personnel and providing infrastructure and services



Technical support
by collecting, analysing and disseminating asylum-related data and developing operational standards and guidelines



Capacity-building
to national asylum and reception officials



Operational support

The EUAA maintained a significant operational footprint in 12 countries in 2025.*

1,000
full-time equivalent
personnel and **450**
interpreters deployed
across **12** countries

67,000
registrations
supported

19,000
interviews conducted
in **5** countries of
operations



The [Resettlement Support Facility](#) in Türkiye supported **22** resettlement missions at the request of **11** EU+ countries

The Agency reviewed **25 national contingency plans** and provided specific feedback to EU+ countries at their request.

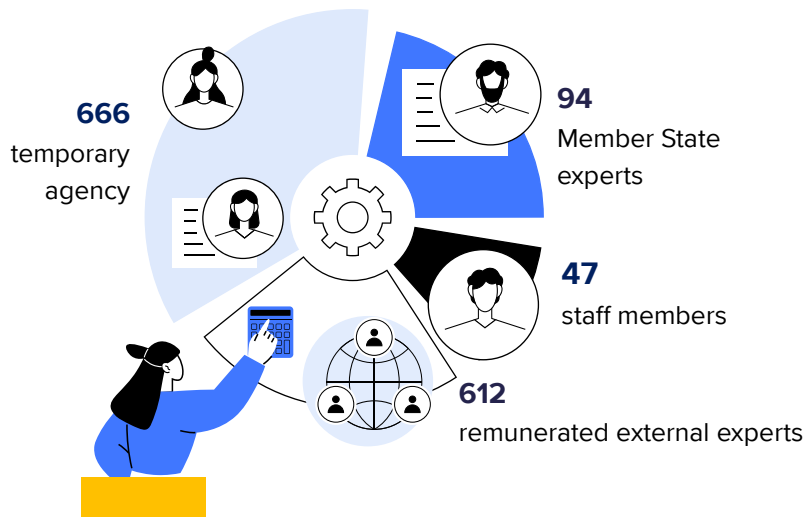


* The EUAA's activities in 2025 are detailed in the Consolidated Annual Activity Report 2025.



Asylum Support Teams

A total of **113 Member State experts** were nominated to Asylum Support Teams by **18 Member States**



Nominated experts by country

- Austria 11
- Belgium 2
- Bulgaria 3
- Cyprus 1
- Czechia 8
- Denmark 6
- Estonia 4
- Finland 5
- France 21
- Hungary 6
- Latvia 3
- Netherlands 3
- Norway 7
- Poland 1
- Portugal 1
- Romania 2
- Slovakia 20
- Sweden 9



Capacity-building

The EUAA produced **6 tailor-made, self-paced modules on the Pact**, while another **19** were produced or updated to reflect Pact-related changes and operational needs.

The inauguration of the **new EUAA Academy** in June 2025 marked a major institutional milestone, establishing a **European centre of excellence** for specialised and accredited training in asylum and reception.



More than 50% increase in the number of officials participating in EUAA operational training sessions (9,300 participations).

A record **87%** of EU+ countries made use of the European asylum curriculum in 2025 (27 in total).

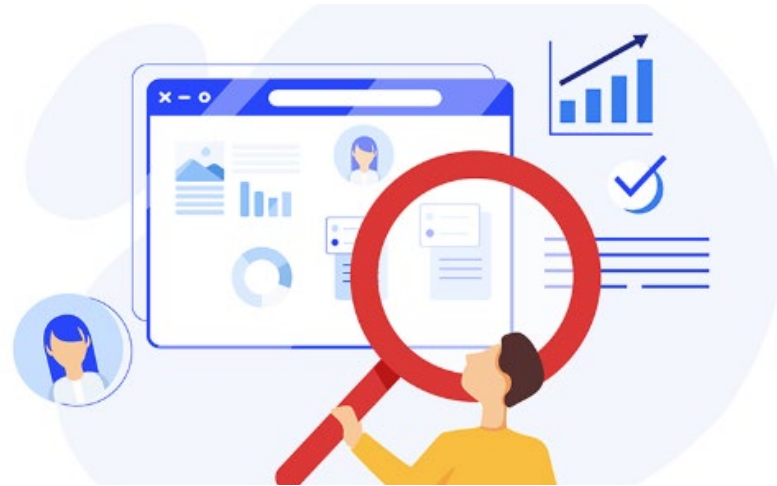
National asylum and reception officials from third countries also attended numerous EUAA training sessions.



Asylum knowledge

With an increased demand for COI and MedCOI, the **EUAA published 13 country of origin information (COI) reports**. Nearly 1,400 individual requests for MedCOI were received, reaching a completion rate of 99%.

The Agency also published **five country guidance documents** on Iran, Somalia, Sudan and Syria. In December 2025, the EUAA released its annual report on the **State of Convergence in EU Asylum Decisions**.



The Agency reached a major milestone with the launch of the **Database on International Protection in Europe**, with over 250 thematic sections validated by national authorities.

In 2025, the **EUAA Case Law Database** was significantly expanded with **680 new cases** registered, including under the **first grant ever** awarded by the EUAA.

To support the preparedness of EU+ countries' asylum and reception systems in view of the implementation of the Pact, the EUAA organised **47 thematic meetings, conferences, workshops, specialised webinars** and other collaborative initiatives with relevant networks of reception authorities, asylum processes, exclusion, Dublin, courts and tribunals and vulnerability experts. These events brought together more than **3,000 participants** from national authorities and relevant organisations, as well as 270 EUAA staff members.

The Agency developed or updated **27 guidance documents and tools** to support Member State authorities in aligning their practices in key areas.



The EUAA delivered a broad range of **situational awareness** products to address the preparedness needs of the Commission and Member States. Quantitative and qualitative data collected through the **EUAA's Early-Warning and Preparedness System** fed into the first edition of the **European Annual Migration and Asylum Report**, published by the European Commission.



Asylum knowledge

In 2025, the EUAA started monitoring the operational and technical application of the Common European Asylum System. The Agency conducted the [pilot phase of the monitoring mechanism in Estonia and the Netherlands](#).

The EUAA will continue monitoring other Member States in the next years, according to its [multiannual monitoring programme](#) covering the period 2026–2030.



Supporting the implementation of the Pact on Migration and Asylum

To support Member State preparations, the EUAA delivered a wide range of Pact-related outputs, including training, operational guidance, tools and analytical products. In cooperation with its partners, the Agency conducted two pilot exercises, in Romania and Italy, to test the practical implementation of the screening process at the external borders introduced by the Pact.

Liaison officers

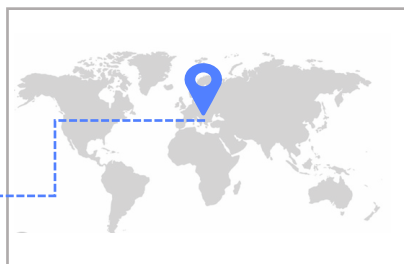


In 2025, the Agency operationalised an important novelty brought about by the EUAA Regulation: **eight Liaison Officers** to Member States were recruited. They facilitate closer day-to-day engagement with national authorities and provide a central point of contact within the Agency for each Member State.



International cooperation

In 2025, the EUAA maintained its bilateral roadmaps for cooperation with eight partner third countries, including in the **Western Balkans, Türkiye** and the **Middle East and North Africa (MENA)** region.



The EUAA also initiated the development of capacity-building projects for **Moldova** and **Ukraine**, which are in the top tier of the Agency's priority third countries. These are expected to be implemented in 2026, subject to the conclusion of contribution agreements under the [Moldova Facility](#) and the [Ukraine Facility](#).



Fundamental rights

In 2025, the Office of the **Fundamental Rights Officer (FRO)** continued efforts to ensure the effective implementation of the **complaints mechanism** by:

- **Enhancing accessibility** through the translation of information material
- **Strengthening training** and revamping the complaints mechanism training module
- **Deepening stakeholder engagement** with asylum and reception authorities in Member States hosting EUAA operations.

The FRO received **24 complaints** in 2025

12 (55%) for alleged acts in countries where the EUAA has operations

9 (41%) in countries outside of the EUAA's operational activities

1 (5%) complaint about EUAA personnel

Concerning:

Alleged violations of the **right to asylum** (Article 18 CFR)

The right to **human dignity** (Article 1 CFR)

Non-discrimination (Article 21 CFR)

Prohibition of torture and inhuman or degrading treatment or punishment (Article 4 CFR)

Respect for private and family life (Article 7 CFR)

Protection in the event of removal, expulsion or extradition (Article 19 CFR)

The **rights of the child** (Article 24 CFR)

Healthcare (Article 35 CFR)

The **right to good administration** (Article 41 CFR)



16 complaints were deemed inadmissible (the most common reason for inadmissibility was that the alleged acts were not committed by an expert participating in an EUAA asylum support team)

4 complaints were pending examination at the end of the year, and **1 complaint was discontinued**.

The complaint deemed admissible related to an alleged violation of protection in the event of removal, expulsion or *extradition (non-refoulement)* in EUAA Greek operation. The FRO concluded the admissibility analysis and forwarded the complaint to the EUAA Executive Director for assessment and appropriate follow-up measures.

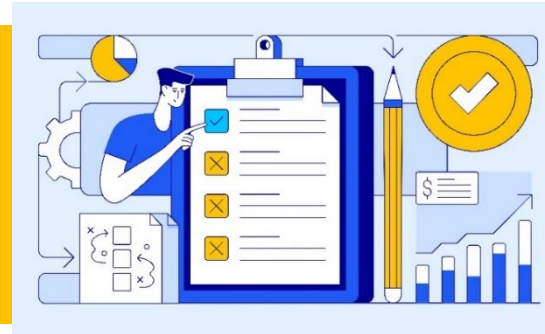


Evaluation

Highlights from evaluations of EUAA activities

In 2025, the Agency completed three internal evaluations covering its operational support in [Belgium](#) in 2021-2024, and [Lithuania](#) and [Romania](#) in 2023-2024. Moreover, it concluded the internal evaluation of its Regional Pilot Project for [North Africa and Niger](#) in 2020-2025. It started the interim evaluation of its operational support in Germany in 2024-2027.

The EUAA conducts internal or external mid-term and ex post evaluations of programmes and activities that entail significant spending. Following an analysis of each evaluation report, the Agency's management agrees on an action plan addressing the evaluators' recommendations through improvement actions to be implemented by specific deadlines.



Belgium operations 2021-2024

Support was timely and addressed the significant pressure on the reception system stemming from the increase in asylum seekers. It also demonstrated flexibility and adaptation to changing needs and priorities. Frontline reception capacity was increased through expanded accommodation, deployment of experts in various fields, and provision of interpretation services and training for the EUAA's personnel and national reception agency staff. The wide range of support actions was considered of added value.

The evaluation recommended improvements in operational efficiency and coordination.



Romania operations 2023-2024

Effective operational and technical support for temporary protection (TP), asylum, and reception provided across 12 locations. More than 56,000 TP applicants were registered and thousands of international protection processes were facilitated. Added value was ensured through rapid development of standard operating procedures, templates, and operational support, which enabled asylum applications to be managed efficiently and on time.

Delays in the provision of mobile units highlighted the need for more realistic planning in this activity area.



Lithuania operations 2023-2024

Support for the national authorities to establish a new reception agency, exceeding quantitative targets in this area. Training provided to personnel of the national border guard and the refugee reception centre was well received. Added value was particularly evident in structural support and capacity building.

The evaluation recommended enhancement of the usability of the Agency's tools on vulnerability and optimisation of the roll-out of training modules at national level.



N. Africa and Niger* cooperation (2020-2025)

The regional pilot project was aligned with stakeholders' needs and the Agency's objectives to establish a regional capacity-building platform to enhance north-south and south-south knowledge exchange and cooperation on asylum and reception.

The project exceeded planned deliverables, such as regional workshops, study visits, translation, and training. It was less effective in relation to training of trainers on EUAA modules, knowledge development, and regional training on international protection.

* Bilateral cooperation with Niger has been on hold following the coup d'état in 2023. The EUAA-Niger Roadmap, originally due to conclude in February 2024, has effectively lapsed and there is currently no active cooperation.