

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:748780-2023:TEXT:EN:HTML>

**Malta-Valletta: Provision of Interpretation and/or Cultural Mediation services for EUAA
2023/S 238-748780**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1) Name and addresses

Official name: European Union Agency for Asylum (EUAA)

Postal address: Winemakers Wharf, Grand Harbour

Town: Valletta

NUTS code: MT0 Malta

Postal code: MRS 1917

Country: Malta

E-mail: contracts@euaa.europa.eu

Internet address(es):

Main address: <http://euaa.europa.eu/>

Address of the buyer profile: <https://www.euaa.europa.eu/about-us/procurement>

I.4) Type of the contracting authority

European institution/agency or international organisation

I.5) Main activity

Other activity: Asylum

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Provision of Interpretation and/or Cultural Mediation services for EUAA

Reference number: EUAA/2022/052

II.1.2) Main CPV code

79540000 Interpretation services

II.1.3) Type of contract

Services

II.1.4) Short description:

The overall objective of this procurement procedure is to conclude multiple framework service contracts (from lot 1 to lot 5) and a single framework contract (lot 6) (hereinafter FWCs) for the provision of reliable and high-quality services of face-to-face interpretation and/or cultural mediation and/or remote interpretation.

II.1.6) Information about lots

This contract is divided into lots: yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: 100 000 000.00 EUR

II.2) **Description**

II.2.1) **Title:**

Provision of Interpretation and/or Cultural Mediation Services for EUAA in Egypt, Tunisia, Morocco, Algeria, Libya, Jordan, Lebanon, Niger and any other country within Africa and Middle East

Lot No: 5

II.2.2) **Additional CPV code(s)**

79540000 Interpretation services

II.2.3) **Place of performance**

NUTS code: DZ Algeria

NUTS code: EG Egypt

NUTS code: JO Jordan

NUTS code: LB Lebanon

NUTS code: LY Libya

NUTS code: MA Morocco

NUTS code: NE Niger

NUTS code: TN Tunisia

Main site or place of performance:

Egypt, Tunisia, Morocco, Algeria, Libya, Jordan, Lebanon, Niger and any other country within Africa and Middle East.

II.2.4) **Description of the procurement:**

Provision of interpretation and/or cultural mediation services for EUAA in Egypt, Tunisia, Morocco, Algeria, Libya, Jordan, Lebanon, Niger and any other country within Africa and Middle East.

II.2.5) **Award criteria**

Quality criterion - Name: Quality of the proposal / Weighting: 60

Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 236-680339](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Contract No: EUAA/2022/052

Lot No: 5 Ranked 1

Title:

Provision of Interpretation and/or Cultural Mediation Services for EUAA in Egypt, Tunisia, Morocco, Algeria, Libya, Jordan, Lebanon, Niger and any Other Country within Africa and Middle East

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

09/11/2023

V.2.2) **Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Oncall Europa Language Services SPRL

Town: Brussels

NUTS code: BE Belgique / België

Country: Belgium

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 600 000.00 EUR

Total value of the contract/lot: 600 000.00 EUR

V.2.5) **Information about subcontracting**

Section V: Award of contract

Contract No: EUAA/2022/052

Lot No: 5 Ranked 2

Title:

Provision of Interpretation and/or Cultural Mediation Services for EUAA in Egypt, Tunisia, Morocco, Algeria, Libya, Jordan, Lebanon, Niger and any Other Country within Africa and Middle East

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

09/11/2023

V.2.2) **Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Interpreti Traduttori Mediatori srl
Town: Rome
NUTS code: IT Italia
Country: Italy
The contractor is an SME: no

- V.2.4) **Information on value of the contract/lot (excluding VAT)**
Initial estimated total value of the contract/lot: 600 000.00 EUR
Total value of the contract/lot: 600 000.00 EUR

- V.2.5) **Information about subcontracting**

Section V: Award of contract

Contract No: EUAA/2022/052

Lot No: 5 Ranked 3

Title:

Provision of Interpretation and/or Cultural Mediation Services for EUAA in Egypt, Tunisia, Morocco, Algeria, Libya, Jordan, Lebanon, Niger and any Other Country within Africa and Middle East

A contract/lot is awarded: yes

- V.2) **Award of contract**

- V.2.1) **Date of conclusion of the contract:**
09/11/2023

- V.2.2) **Information about tenders**
Number of tenders received: 5
Number of tenders received from SMEs: 2
Number of tenders received by electronic means: 5
The contract has been awarded to a group of economic operators: no

- V.2.3) **Name and address of the contractor**
Official name: Seprotect Traducción e Interpretación S.L.
Town: Madrid
NUTS code: ES España
Country: Spain
The contractor is an SME: yes

- V.2.4) **Information on value of the contract/lot (excluding VAT)**
Initial estimated total value of the contract/lot: 600 000.00 EUR
Total value of the contract/lot: 600 000.00 EUR

- V.2.5) **Information about subcontracting**

Section VI: Complementary information

- VI.3) **Additional information:**

- VI.4) **Procedures for review**

- VI.4.1) **Review body**

Official name: General Court
Postal address: Rue du Fort Niedergrünewald
Town: Luxembourg
Postal code: L-2925
Country: Luxembourg
Telephone: +352 4303-1
Fax: +352 4302-2100
Internet address: <http://curia.europa.eu>

VI.5) **Date of dispatch of this notice:**
04/12/2023