

Malta: Telecommunications services

Provision of Mobile Telecommunication Services for the EUAA

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: European Union Agency for Asylum

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Provision of Mobile Telecommunication Services for the EUAA

Description: Provision of Mobile Telecommunication Services for the EUAA. Lot 1: Provision of Mobile telecommunication services for the EUAA in Spain Lot 2: Provision of Mobile telecommunication services for the EUAA in Greece. The objective of this call for tenders is to provide mobile telecommunication services including: 1. Mobile voice, messaging and data services 2. Mobile data/Internet services 3. SIM cards and associated services 4. Technical Support 5. Provision of Data Capable Devices The procedure is divided into 2 lots.

Procedure identifier: f3b24f40-c58d-4beb-bdd2-ac4449eeac4c

Internal identifier: EUAA/MLA/2026/OP/0012

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

2.1.2 Place of performance

Country: Spain

Anywhere in the given country

Additional information: Please consult the procurement documents.

2.1.2 Place of performance

Country: Greece

Anywhere in the given country

Additional information: Please consult the procurement documents.

2.1.3 Value

Estimated value excluding VAT: 250 000 Euro

2.1.4 General information

Additional information: In case of unavailability or disruptions in the functioning of the electronic means of communication provided in Section 5.1.11 in the last 5 calendar days before the time limit for receipt indicated in Section 5.1.12, the contracting authority reserves the right to extend this time limit and publish the extension at the Internet address provided in Section 5.1.11, without a preceding publication of a corrigendum to this notice. Economic

operators interested in this procurement are invited to subscribe to the call for tenders at the address in Section 5.1.11 in order to get notified when new information or documents are published.

Legal basis:

Regulation (EU, Euratom) 2024/2509

2.1.5 Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

Title: Lot 1 - Provision of Mobile Telecommunication Services for the EUAA in Spain

Description: Lot 1 - Provision of Mobile Telecommunication Services for the EUAA in Spain

Internal identifier: EUAA/MLA/2026/OP/0012-LOT-1

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

Options:

Description of the options: provided they are in conformity with the basic project, new services or works consisting in the repetition of similar services or works, may be entrusted up to 50 % of the initial contract to the initial contractor by negotiated procedure without prior publication of a contract notice.

5.1.2 Place of performance

Country: Spain

Anywhere in the given country

Additional information: Please consult the procurement documents.

5.1.3 Estimated duration

Duration: 48 Month

5.1.4 Renewal

Maximum renewals: 2

Other information about renewals: The framework contract is concluded for an initial period of 24 (twenty-four) months, renewable 2 (two) time(s). Please consult the draft framework contract in the procurement documents.

5.1.5 Value

Estimated value excluding VAT: 97 500 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.10 Award criteria

Criterion:

Type: Price

Description: Please consult the procurement documents.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.11 Procurement documents

Deadline for requesting additional information: 16/11/2026 23:59 +01:00

Address of the procurement documents: <https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/opportunities/tender-details/f3b24f40-c58d-4beb-bdd2-ac4449eeac4c-CN?#anchorDocuments>

Ad hoc communication channel:

Name: Funding and Tenders Portal

URL: <https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/opportunities/tender-details/f3b24f40-c58d-4beb-bdd2-ac4449eeac4c-CN?#anchorDocuments>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://webgate.ec.europa.eu/digit/opsys/esubmission?cftUuid=f3b24f40-c58d-4beb-bdd2-ac4449eeac4c>

Languages in which tenders or requests to participate may be submitted: Bulgarian, Czech, Danish, German, Greek, English, Spanish, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Lithuanian, Latvian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Swedish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 24/11/2026 17:00 +01:00

Duration during which the tender must remain valid: 9 Month

Information about public opening:

Opening date: 25/11/2026 10:30 +01:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: Court of Justice of the European Union

Organisation providing more information on the review procedures: European Union Agency for Asylum

5.1 Lot: LOT-0002

Title: Lot 2 - Provision of Mobile Telecommunication Services for the EUAA in Greece

Description: Lot 2 - Provision of Mobile Telecommunication Services for the EUAA in Greece

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

Options:

Description of the options: provided they are in conformity with the basic project, new services or works consisting in the repetition of similar services or works, may be entrusted up to 50 % of the initial contract to the initial contractor by negotiated procedure without prior publication of a contract notice.

5.1.2 Place of performance

Country: Greece

Anywhere in the given country

Additional information: Please consult the procurement documents.

5.1.3 Estimated duration

Duration: 48 Month

5.1.4 Renewal

Maximum renewals: 2

Other information about renewals: The framework contract is concluded for an initial period of 24 (twenty-four) months, renewable 2 (two) time(s). Please consult the draft framework contract in the procurement documents.

5.1.5 Value

Estimated value excluding VAT: 152 500 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.10 Award criteria

Criterion:

Type: Price

Description: Please consult the procurement documents.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.11 Procurement documents

Deadline for requesting additional information: 16/11/2026 23:59 +01:00

Address of the procurement documents: <https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/opportunities/tender-details/f3b24f40-c58d-4beb-bdd2-ac4449eeac4c-CN?#anchorDocuments>

Ad hoc communication channel:

Name: Funding and Tenders Portal

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5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://webgate.ec.europa.eu/digit/opsys/esubmission?cftUuid=f3b24f40-c58d-4beb-bdd2-ac4449eeac4c>

Languages in which tenders or requests to participate may be submitted: Bulgarian, Czech, Danish, German, Greek, English, Spanish, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Lithuanian, Latvian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Swedish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 24/11/2026 17:00 +01:00

Duration during which the tender must remain valid: 9 Month

Information about public opening:

Opening date: 25/11/2026 10:30 +01:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: Court of Justice of the European Union

Organisation providing more information on the review procedures: European Union Agency for Asylum

8 Organisations

8.1 ORG-0001

Official name: European Union Agency for Asylum

Registration number: EUAA

Department: EUAA.ED - Executive Director,EUAA.ED.C5 - Administration Centre,EUAA.ED.C5.ICTU - ICT Unit

Postal address: MTC Block A, Winemakers Wharf,, Grand Harbour

Town: Valletta

Postcode: MRS 1917

Country subdivision (NUTS): Malta (MT001)

Country: Malta

Email: tenders@euaa.europa.eu

Telephone: +356 22487500

Internet address: <http://euaa.europa.eu/>

Roles of this organisation:

Buyer

Organisation providing more information on the review procedures

8.1 ORG-0002

Official name: Court of Justice of the European Union

Registration number: CURIA

Postal address: Rue du Fort Niedergrünwald
Town: Luxembourg
Postcode: L-2925
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Email: GC.Registry@curia.europa.eu
Telephone: +352 4303-1
Internet address: <http://curia.europa.eu>
Roles of this organisation:
Review organisation

8.1 ORG-0003

Official name: European Commission
Registration number: EUCOM
Postal address: Mondrian (CDMA), Rue du Champ de Mars 21
Town: Brussels
Postcode: B-1050
Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)
Country: Belgium
Email: tenders@euaa.europa.eu
Telephone: +32 2 299 11 11
Internet address: <https://commission.europa.eu/>
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 71baa497-7e54-4c1d-8dd4-9a355f99a791 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 12/10/2026 11:40 +02:00
Languages in which this notice is officially available: English