

Malta: Survey conduction services

Situational Monitoring and Awareness Research Techniques

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: European Union Agency for Asylum

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Situational Monitoring and Awareness Research Techniques

Description: By collecting data directly from asylum seekers housed in reception centres and scaling the EUAA Surveys with Asylum-related Migrants (SAM) through the implementation of a multi-country data collection system, SMART will achieve three objectives: a) the role of the Agency as a center of expertise on situational awareness on matters of reception and asylum in the Union will be strengthened; b) the Agency's capacity to gather and analyse information on the situation of asylum in Europe will be enhanced; and c) the Agency's ability to organise, coordinate, and promote the exchange of information between Member States and with the European Commission will be further improved. Specifically, outsourcing data collection capacity will: • Facilitate the Agency's support role in addressing the European Commission's needs and requests, integrating analytical insights derived from first-hand fine-grained data into existing high-level EU meetings and reports, • Create EUAA products aimed at informing decision makers and practitioners at the EU and national levels, such as in the EUAA Management Board. • Support the European Commission and the Member States in the progressive implementation of the Asylum and Migration Pact, including by: o Providing assessments and contextual knowledge; o Performing analyses upon Member States' requests; o Producing situational awareness and insights for a wide range of stakeholders via its deliverables, such as factsheets, reports and briefs, including in emergency response contexts, thereby addressing information gaps and supporting the work of EUAA operations; • Facilitate the understanding and forecasting of asylum flows, including in the context of EUAA joint analytical work with Member States and the European Commission's Situational Awareness, Early Warning and Forecasting Capacity Development Project; • Assess the state or performance of EU Member States on specific indicators in specific contexts and procedures (e.g. border procedures).

Procedure identifier: 5370343b-fa64-4a0a-866a-a08794ad6126

Internal identifier: EUAA/MLA/2025/OP/0026

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 79311200 Survey conduction services

2.1.2 Place of performance

Anywhere

Additional information: Please consult the procurement documents.

2.1.3 Value

Estimated value excluding VAT: 800 000 Euro

2.1.4 General information

Additional information: In case of unavailability or disruptions in the functioning of the electronic means of communication provided in Section 5.1.11 in the last 5 calendar days before the time limit for receipt indicated in Section 5.1.12, the contracting authority reserves the right to extend this time limit and publish the extension at the Internet address provided in Section 5.1.11, without a preceding publication of a corrigendum to this notice. Economic operators interested in this procurement are invited to subscribe to the call for tenders at the address in Section 5.1.11 in order to get notified when new information or documents are published.

Legal basis:

Regulation (EU, Euratom) 2024/2509

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Situational Monitoring and Awareness Research Techniques

Description: By collecting data directly from asylum seekers housed in reception centres and scaling the EUAA Surveys with Asylum-related Migrants (SAM) through the implementation of a multi-country data collection system, SMART will achieve three objectives: a) the role of the Agency as a center of expertise on situational awareness on matters of reception and asylum in the Union will be strengthened; b) the Agency's capacity to gather and analyse information on the situation of asylum in Europe will be enhanced; and c) the Agency's ability to organise, coordinate, and promote the exchange of information between Member States and with the European Commission will be further improved. Specifically, outsourcing data collection capacity will: • Facilitate the Agency's support role in addressing the European Commission's needs and requests, integrating analytical insights derived from first-hand fine-grained data into existing high-level EU meetings and reports, • Create EUAA products aimed at informing decision makers and practitioners at the EU and national levels, such as in the EUAA Management Board. • Support the European Commission and the Member States in the progressive implementation of the Asylum and Migration Pact, including by: o Providing assessments and contextual knowledge; o Performing analyses upon Member States' requests; o Producing situational awareness and insights for a wide range of stakeholders via its deliverables, such as factsheets, reports and briefs, including in emergency response contexts, thereby addressing information gaps and supporting the work of EUAA operations; • Facilitate the understanding and forecasting of asylum flows, including in the context of EUAA joint analytical work with Member States and the European Commission's Situational Awareness, Early Warning and Forecasting Capacity Development Project; • Assess the state or performance of EU Member States on specific indicators in specific contexts and procedures (e.g. border procedures).

Internal identifier: EUAA/MLA/2025/OP/0026

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 79311200 Survey conduction services

5.1.2 Place of performance

Anywhere

Additional information: Please consult the procurement documents.

5.1.3 Estimated duration

Duration: 24 Month

5.1.5 Value

Estimated value excluding VAT: 800 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.10 Award criteria

Criterion:

Type: Quality

Description: Please consult the procurement documents.

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 70

Criterion:

Type: Price

Description: Please consult the procurement documents.

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.11 Procurement documents

Deadline for requesting additional information: 22/01/2026

Address of the procurement documents: <https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/opportunities/tender-details/5370343b-fa64-4a0a-866a-a08794ad6126-CN?#anchorDocuments>

Ad hoc communication channel:

Name: Funding and Tenders Portal

URL: <https://ec.europa.eu/info/funding-tenders/opportunities/portal/screen/opportunities/tender-details/5370343b-fa64-4a0a-866a-a08794ad6126-CN?#anchorDocuments>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://webgate.ec.europa.eu/digit/opsys/esubmission?cftUuid=5370343b-fa64-4a0a-866a-a08794ad6126>

Languages in which tenders or requests to participate may be submitted: Bulgarian, Czech, Danish, German, Greek, English, Spanish, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Lithuanian, Latvian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Swedish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 30/01/2026 17:00 +01:00

Deadline until which the tender must remain valid: 6 Month

Information about public opening:

Opening date: 02/02/2026 11:00 +01:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: Court of Justice of the European Union
Organisation providing more information on the review procedures: European Union Agency for Asylum

8 Organisations

8.1 ORG-0001

Official name: European Union Agency for Asylum
Registration number: EUAA
Department: EUAA.ED - Executive Director,EUAA.ED.C3 - Asylum and Knowledge Centre,EUAA.ED.C3.SAU - Situation Awareness Unit
Postal address: MTC Block A, Winemakers Wharf,, Grand Harbour
Town: Valletta
Postcode: MRS 1917
Country subdivision (NUTS): Malta (MT001)
Country: Malta
Email: contracts@euaa.europa.eu
Telephone: +356 22487500
Internet address: <http://euaa.europa.eu/>
Roles of this organisation:
Buyer
Organisation providing more information on the review procedures

8.1 ORG-0002

Official name: Court of Justice of the European Union
Registration number: CURIA
Postal address: Rue du Fort Niedergrünwald
Town: Luxembourg
Postcode: L-2925
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Email: GC.Registry@curia.europa.eu
Telephone: +352 4303-1
Internet address: <http://curia.europa.eu>
Roles of this organisation:
Review organisation

8.1 ORG-0003

Official name: European Commission
Registration number: EUCOM
Postal address: Mondrian (CDMA), Rue du Champ de Mars 21
Town: Brussels
Postcode: B-1050
Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)
Country: Belgium

Email: contracts@euaa.europa.eu

Telephone: +32 2 299 11 11

Internet address: <https://commission.europa.eu/>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 2eb1649e-7fcf-4e6a-ac4c-ef7e24e55535 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 16/12/2025 14:28 +01:00

Languages in which this notice is officially available: English