

What you need to know about temporary protection

This information is



for you if

- you are under the age of 18
- you are Ukrainian or lived in Ukraine, and left because of the war on or after 24 February 2022
- you arrived:
 - on your own
 - with someone other than your parents

If you are without your parents, an adult (sometimes called guardian or representative) will help you with your needs, including the procedure.

You can always reach out to this person or other officials if you are scared or need help.

What temporary protection means for you



You can stay in the EU until it is safe to go back.



You can get help to contact and reunite with your family, when safe for you.



You can have food, clothes, a safe place to stay and other things you may need.



You can go to school.



You can go to the doctor.



Remember

- If you do not understand something, you can always ask.
- All information you share with

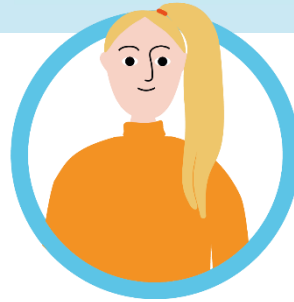


How long does temporary protection last?

Until 4 March 2023. Depending on the situation, it can be extended.

What is the procedure?

- An official will ask you questions about you and your family.
- You will be asked to show your identity documents (passport, ID card, etc.).
- You will receive an official document.



Aleksandra



Dmytro

Are there any other forms of protection?

Yes. Discuss the options with the authorities with the support of an adult.



Inform the authorities if

- You came on your own or with someone other than your parents.
- You want to contact and find your family.
- You do not understand the language — someone who speaks your language can help.
- You feel unwell and you need a doctor or medicines.
- You are scared because someone is threatening you or trying to convince you to do something you do not want to do. You could be in danger.
- You know children who are in trouble.



For your safety

- Never get into a car or vehicle with someone you do not know.
- Keep in contact with your family or friends.
- Keep your important documents safe (passport, ID card, etc.). Take photos of them.
- If you have a phone, do not give it to anyone.
- If you feel in danger or need help, call 112 at any time. It is free.
- Never talk online to someone you do not know. Do not share your personal information or photos of yourself.
- Ask for support if you feel in danger because of the way you dress, look or feel.