EUAA Work Programme 2023
Summary highlights

The EUAA supports the EU Member States in applying the package of EU laws that govern asylum, international protection and reception conditions, known as the Common European Asylum System (CEAS). The Agency acts as a resource for Member States, which remain entirely responsible for national procedures and systems.

The aim is to ensure a harmonised application of procedures and standards, for an equal treatment, respecting the fundamental rights of persons applying for international protection anywhere in the EU.

ACTIVITY AREAS

Operational support
- Deployment management
- Operational programming

Training and professional development
- First operational response
- Operational and technical assistance
- Resettlement and Humanitarian Admission

Protection of fundamental rights
- Country of origin information and country guidance
- Situational awareness
- Cooperation and guidance on asylum and reception
- CEAS monitoring

Horizontal activities
- Asylum knowledge

ACTIVITIES

- Design of European Asylum Curriculum
- Training delivery
- Training Quality Assurance
- Learning Technology Ecosystem
- Civil society
- Governance
- Third country support
- ICT
- Fundamental rights
The need for increased support from the Agency linked to the Ukraine crisis and exacerbated by significantly increased asylum flows from other countries, is likely to continue in 2023. The Agency will continue strengthening its operational and technical capability and first operational response and preparedness capacity. A key area of continued priority will be the operational and technical assistance provided to Member States under disproportionate pressure on their asylum and reception systems, delivered in line with the agreed operational plans. Specific operational support for the implementation of the CEAS across asylum and reception and operations in the hotspots will be maintained, including with the delivery of specific support for emergency operations and for the implementation of the voluntary relocation process. The Agency will continue to review and enhance its operational delivery capacity, planning and contingency capabilities. It will develop and implement operational support based on efficient functional project management frameworks and operational systems.

The Agency will contribute to strengthening the EU’s role in Resettlement and Humanitarian admission, by offering support to EU+ countries in cooperation with the European Commission, the United Nations High Commissioner for Refugees (UNHCR), the International Organization for Migration (IOM) and other relevant stakeholders. The Agency will continue to support the implementation of training and the development of operational tools to be used by EU+ countries engaging in Resettlement and Humanitarian Admission programmes, and facilitate planning and implementation of Complementary Pathways to international protection.

In the area of asylum knowledge, the Agency will continue to assist Member States and foster convergence in the assessment of applications for international protection, together with developing and further reinforcing its role as key provider of country of origin information (COI), including on medical treatment (MedCOI). Comprehensive information on the implementation of the CEAS and related analysis will be made available to all stakeholders. Strategic data management will be maintained and strengthened, including the predictive analytics using big data and machine learning. Thematic cooperation will be promoted through professional networks of Member States’ asylum and reception authorities, to exchange information and best practices, pool expertise, and develop specific tools and guidance. Judicial dialogue in the field of asylum and enhancement of professional development activities for members of courts and tribunals will be promoted. Preparations will be made towards the activation of the Agency’s monitoring role in 2024.

Training and professional development will be continuously provided to support capacity building, especially to national authorities in Member States subject to disproportionate pressure. Specialised thematic courses will be available to Member State experts deployed by the Agency and also to its own staff. Further steps will be taken towards certification and accreditation of the EAC. The Agency will strengthen the design and infrastructure of the e-learning management system, serving as a single source of information.

Cooperation with authorities of third countries will continue with a view to promoting EU standards on asylum and reception and contributing to the EU-wide policy objectives to promote dialogue and cooperation with third countries, to work in partnership and jointly tackle common challenges. The Agency will continue collaborating with institutional stakeholders and other actors in the field, also through the deployment of Liaison Officers. The Agency will further develop its positive relationship with civil society representatives in various areas of its work through targeted consultations, transparency and outreach activities. Tailored efforts will be taken to further reinforce governance and internal control aspects.