



Valletta Harbour, 3 February 2023

Six-monthly report to the Management Board on the status of implementation of improvement actions to address evaluation recommendations

Background

The European Union Agency for Asylum (EUAA) is required by provisions in its Founding Regulation¹ and the Financial Regulation² to conduct internal and external evaluations of its activities³ and to follow-up and report on the findings and recommendations stemming from such evaluations. In particular, the Executive Director is responsible for reporting on the progress of implementation of ensuing action plans twice a year to the Commission and regularly to the Management Board in line with Article 47(5)(f) of the EUAA Regulation and sending all information relevant to the findings of evaluation procedures to the Budgetary Authority in line with Article 54(2) of the EUAA Regulation. Moreover, Article 29(4) and (5) of the Agency's Financial Regulation requires the Executive Director to report on the progress of implementation of action plans to the Commission in the consolidated annual activity report and regularly to the Management Board.

In order to fulfil the abovementioned obligations, as of the end of 2021, the Agency implemented the following six-monthly reporting schedule:

- reporting in the consolidated annual activity report in regard to the status of implementation of action plans on 31 December of the applicable budget year for the purposes of reporting to the Budgetary Authority, the Management Board, and the Commission, and
- reporting on the status of implementation of action plans on 30 June of each year at the September meeting of the Management Board (including reporting to the Commission).

Status of implementation of action plans on 31 December 2022

At the end of December 2022, the Agency carried out its six-monthly follow-up exercise to assess the current status of implementation of all ongoing planned actions (i.e., those under implementation or pending⁴). These do not include action plans stemming from evaluations concluded as of 1 July 2022, which will be reported on in the next six-monthly exercise.

¹ Regulation (EU) 2021/2303 of the European Parliament and of the Council of 15 December 2021 on the European Union Agency for Asylum and repealing Regulation (EU) No 439/2010, (OJ L 468, 30.12.2021, p. 1).

² Pursuant to Article 29 of Management Board Decision No 54 of 14 August 2019 on the EASO Financial Regulation, as amended by Decision No 74 of 28 July 2021.

³ Including, *inter alia*, evaluations of the results of operational and technical measures to assist Member States as drawn up in agreed operational plans in line with Articles 16 and 18 of the EUAA Regulation.

⁴ Actions previously reported as 'discontinued' or 'implementation concluded' are considered as closed and neither followed-up nor reported on again.





As shown in Table 1, this review included two mid-term and 16 ex post evaluations; five of which were internal and 13 were external⁵. These evaluations covered:

- the operating plans for Greece, Cyprus, Italy, Malta and Spain;
- the Western Balkan roadmaps for Serbia and North Macedonia; and
- support to third countries, including the resettlement support facility in Turkey and roadmap with the Directorate General of Migration Management in Turkey.

The recommendations deriving from these evaluations related namely to programming, sustainability, or human resources, to which the Agency is responding through targeted actions.

Table 1. Overall status of action plans reported in the previous and current reporting periods

Evaluation type; year concluded	Scope	Overall status of action plan at end June 2022	Overall status of action plan at end December 2022
External, ex post; 2020	Greece operating plan (OP) 2019	Implementation concluded	Not applicable
External, ex post; 2020	Italy OP 2019	Under implementation	Implementation concluded
External, ex post; 2020	Cyprus OP 2019	Implementation concluded	Not applicable
External, ex post; 2020	OP horizontal report 2019	Under implementation	Under implementation
External, ex post; 2021	Italy OP 2020	Under implementation	Under implementation
External, ex post; 2021	Cyprus OP 2020	Under implementation	Under implementation
External, ex post; 2021	Malta OP 2020	Under implementation	Under implementation
External, ex post; 2021	Pilot Resettlement Support Facility (RSF) project	Under implementation	Under implementation
External, ex post; 2021	OP horizontal report 2020	Under implementation	Under implementation
Internal, mid-term; 2020	Pilot Resettlement Support Facility (RSF) project	Under implementation	Under implementation
Internal, ex post; 2020	North Macedonia Roadmap 2017-2019	Under implementation	Under implementation

⁵ In the previous report to end June 2022, a total of 13 ex post evaluations were included. All actions were concluded for three of them and are therefore not part of this update. Six new evaluations are being reported on for the first time in this status update.



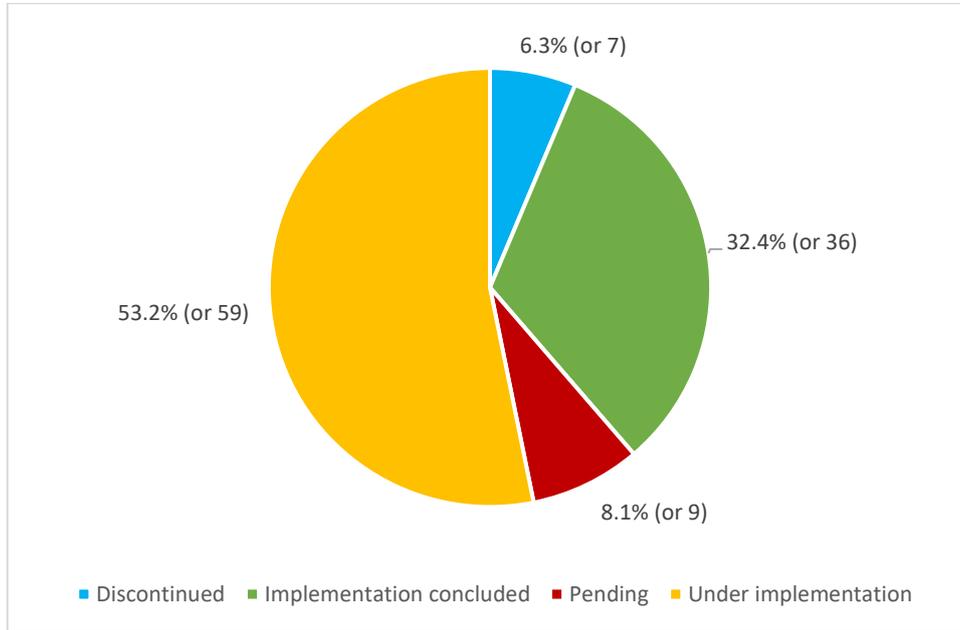
Evaluation type; year concluded	Scope	Overall status of action plan at end June 2022	Overall status of action plan at end December 2022
Internal, ex post; 2020	Serbia Roadmap 2017-2019	Under implementation	Under implementation
Internal, ex post; 2019	Turkish Directorate General for Migration Management Roadmap 2018-2019	Under implementation	Under implementation
Internal, mid-term; 2020	Turkish Directorate General for Migration Management Roadmap 2019-2021	Under implementation	Under implementation
Internal, ex post; 2021	Preparatory Group of the Management Board	Implementation concluded	Not applicable
External, ex post; 2022	Italy OP 2021	Not applicable	Under implementation
External, ex post; 2022	Greece OP 2021	Not applicable	Under implementation
External, ex post; 2022	Cyprus OP 2021	Not applicable	Under implementation
External, ex post; 2022	Malta OP 2021	Not applicable	Under implementation
External, ex post; 2022	Spain OP 2021	Not applicable	Under implementation
External, ex post; 2022	OP horizontal 2021	Not applicable	Under implementation

As shown in Chart 1, by 31 December 2022, 36 of the planned actions (36.4%) had been concluded, 59 (53.2%) were under implementation, 7 (or 6.3%) had been discontinued and 9 (or 8.1%) were pending. These include a total of 70 actions that are being reported on for the first time and exclude the 32 actions that were reported as either concluded (27) or discontinued (five) in the six-monthly report on the status of implementation on 30 June 2022.

The list of recommendations, planned actions, and respective implementation status assessed at the end of December 2022 are detailed in the annex to this report.



Chart 1. Current status of implementation (on 31 December 2022)⁶



⁶ Including percentages and total actions in each of the status categories.



Annex

Status of implementation of actions in response to evaluation recommendations

External evaluations

Evaluations from 2019

In the six-monthly report submitted to the Management Board for the period to end June 2022, the EUAA reported on the status of implementation of actions stemming from recommendations made in the external ex post evaluations of operating plans (OPs) for 2019 and the horizontal report. An update on the status of actions that were under implementation at the time is provided in the following tables.

The status update on the ex post evaluation of the **Italy OP 2019** is as follows.

Recommendation	Status at end December 2022
The Agency's deployment of temporary workers for registration at Questure is considered indispensable by authorities' representatives. The Agency might revisit and better plan its phasing out.	Discontinued

The status update on the ex post evaluation of the **2019 horizontal report** is as follows.

Recommendation	Status at end December 2022
Harmonise the implementation of quality management in operations with those of national authorities and investigate how productivity and efficiency considerations can be better embedded as quality requirements.	Under implementation

Evaluations from 2020

The status of implementation of actions in response to recommendations made in four external ex post evaluations of OPs for 2020 agreed with Italy, Greece, Cyprus and Malta, an ex post evaluation of the pilot project of the Agency's Resettlement Support Facility (RSF) located in Turkey, and the horizontal report on the OPs 2020 was reported in the June 2022 six monthly report. An update on the status of actions that were under implementation at the time is provided in the following tables.

The status update on the ex post evaluation of the **Italy OP 2020** is as follows.



Recommendation	Proposed action	Status at end December 2022
Agree, together with the Ministry of Interior, on a medium-term phase-out plan.	A long-term strategy will be undertaken with the relevant stakeholder(s) once adequate human resources are in place.	Discontinued
Support the setting-up and roll-out of a reception quality monitoring system at central and local level.	Qualitative and quantitative strengthening of the reception system monitoring through an increased presence at local level. Coaching on the monitoring of reception conditions in line with the EU standards and indicators ongoing.	Under implementation
Promote synergies across all levels of the judicial authorities involved in the Agency's operations to maximise impact and sustainability.	Feasibility study for the creation, in the coming years, of an Inter-ministerial COI Unit to support cooperation among relevant stakeholders.	Implementation concluded

The status update on the ex post evaluation of the **Cyprus OP 2020** is as follows.

Recommendation	Proposed action	Status at end December 2022
Support the development of a comprehensive data management system.	Share digital data between measures and between the Agency and external stakeholders.	Under implementation
Support comprehensive and integrated vulnerability procedures.	Conduct vulnerability screening, identification and referral using a standardised and harmonised tool across measures (registration, first instance examination, reception).	Under implementation
	Strengthen the prioritisation system for vulnerable applicants.	Implementation concluded
Aim for proportionality of the Agency's support Introduce proportionality as a general principle to ensure capacity of national authorities to absorb the Agency's support.	At first instance, align deployment of the Agency's caseworkers in the Pournara Examination Centre with the deployment of Cyprus Asylum Service (CAS) caseworkers.	Under implementation



The status update on the ex post evaluation of the **Malta OP 2020** is as follows.

Recommendation	Proposed action	Status at end December 2022
Systematically address the inefficiencies encountered in the implementation of the OP.	Communication and collaboration with national counterparts improved greatly in 2021. All three main stakeholders are committed to further improving access to applicants. High turnover of operational personnel is not within the Agency's control.	Under implementation

The status update on the ex post evaluation of the **Pilot Resettlement Support Facility (RSF) project** is as follows.

Recommendation	Proposed action	Status at end December 2022
Consider different modalities within Turkey to increase flexibility and improve cost-efficiency.	The Agency will look into analysis on needs of RSF support outside Istanbul for reasons of efficiency, effectiveness, etc.	Under implementation
Investigate the potential to replicate the RSF model elsewhere outside of Turkey by checking that the parameters necessary for ensuring successful replicability are present.	The Agency started a feasibility study on replicability of the RSF-like concept in Lebanon and other countries in the Middle East.	Under implementation

The status update on the ex post **horizontal report on the OPs 2020** is as follows.

Recommendation	Proposed action	Status at end December 2022
Human resources and staffing: Introduce different modus operandi to strengthen the continuity and predictability of resources in operations.	Assess replicability in other operations.	Implementation concluded



Recommendation	Proposed action	Status at end December 2022
Human resources and staffing: Avoid ambiguity by clarifying the roles and responsibilities of key Agency staff in operations from the start-up phase.	Clarify task and level of responsibilities: clearly define terms of reference of union contact points, measure coordinators, field coordinators and formalise corresponding reporting and communication lines (internally and externally).	Under implementation
	Build a contingency capacity to move away from ad hoc responses.	Discontinued
	Establish pre-defined internal contingency capacity, profiles, and roles and agreements to deploy teams that are fit for the purpose.	Under implementation
	Develop an internal roster linked with a competency framework.	Under implementation
	Develop a cross-agency process for the agency building a contingency capacity.	Under implementation
Programming: Continue to prioritise and invest in training and coaching activities	In the context of coaching methods, encourage organisations and individuals to move from skills to autonomy and support therefore the sustainability of the Agency's intervention.	Under implementation
	In the context of joint need analysis and planning, include a training need analysis into the comprehensive needs assessment methodology used in the design phase of the Agency's operations. Derive lessons learnt from the process initiated for the planning of the Agency's Spain operations.	Under implementation
Innovative approaches and new ways of working: Explore the legal feasibility of accommodating teleworking and remote processes where relevant.	Explore feasibility contingent on the Agency's current regulation and the future EUAA regulation.	Under implementation
	Explore avenue under the current legal constraints, better engage with Member States' experts who would be willing to provide expertise through remote working.	Under implementation
	Assess internally to analyse if the Agency could use remote processing as an underlying business model which can be embedded as the <i>de facto</i> solution while working in emergency contexts or a <i>modus operandi</i> even beyond.	Under implementation
Monitoring: Consider streamlining the approach to defining certain core indicators to measure progress, when considering the	Fully use a comprehensive project management methodology once staffing issues are solved.	Under implementation
	In the context of core indicators, continue developing common monitoring criteria per result area, i.e., reception core indicators deriving from the Agency's new reception strategy.	Under implementation



Recommendation	Proposed action	Status at end December 2022
same type of activity in different operational interventions.	Jointly develop core quality indicators and then tailor to any country specific support activities.	Under implementation
	In the context of transparency and impact, agree with concerned Member States certain data sets.	Under implementation

Evaluations from 2021

The status of implementation of actions in response to recommendations made in five external ex post evaluations of OPs for 2021 agreed with Italy, Greece, Cyprus, Malta, and Spain, and the horizontal report on the OPs 2021 is being reported here for the first time. Following the completion of the six evaluations in April 2022, the status of actions stemming from their recommendations is provided in the following tables.

The status update on the ex post evaluation of the **Italy OP 2021** is as follows.

Recommendation	Proposed action	Status at end December 2022
Support the timely identification of vulnerable applicants and strengthen their referral and intake in reception centres.	Implement capacity building activities on identification and referral of applications with vulnerabilities and/or special needs.	Under implementation
	Support with training on reception for EUAA staff and national reception authorities as part of Measure IT4 of the OP 2022-2024.	Under implementation
	Deploy human resources to support identification and screening of vulnerability and persons with special needs.	Implementation concluded
	Draft a handbook to lay out best practices to be implemented from arrival to the allocation to the first and/or second line reception system.	Under implementation
Improve support to information provision, especially in emergency situations.	Implement capacity-building activities on international protection and the Dublin Regulation.	Under implementation
	Support the Department of Public Security in the roll out of national training sessions on EUAA modules.	Under implementation
	Develop and/or update information provision materials on the Dublin Regulation and voluntary relocation.	Implementation concluded
Increase support to SAR disembarkation events and voluntary relocations, provided that such a need arises.	Deploy increased human resources to support voluntary return exercises and to search and rescue disembarkation events.	Implementation concluded
	Support in the development and implementation of a continuous internal coordination mechanism between	Discontinued



Recommendation	Proposed action	Status at end December 2022
	Italian stakeholders at the central and local level, including the facilitation of operational and other coordination meetings.	
	Support information provision at disembarkation and throughout the procedure, including during lodging, in preparation for Member States delegations' interviews and transfer requests.	Implementation concluded
Strengthen the Department of Civil Liberties and Immigration Dublin Unit's monitoring capacity of litigation cases.	Develop a tool to support the efficient management of cases.	Pending
	Provide support to incoming Dublin cases with national resources (not Member State experts) if preconditions are met.	Pending
	Organise coaching and on-the-job activities, subject to the end of the contract of Asylum, Migration and Integration Fund (AMIF) resources and a needs assessment with the relevant national stakeholders.	Pending
Simplify the results indicators database.	Conduct a needs assessment to define the support to be provided to Italian stakeholders, including a revision of the result framework (RF) and the result monitoring database if needed.	Under implementation
	Conduct a mid-term evaluation of the OP 2022-2024.	Pending
	Revise the OP and the RF at the end of each year to ensure alignment with new needs and priorities.	Under implementation
Consider a phase-out plan regarding support to the judiciary.	Carry out a training session on international protection-related matters for the new legal officers recruited by the Ministry of Justice.	Implementation concluded
	Carry out an internal assessment on the long-term phasing out of support to the judiciary sector.	Implementation concluded

The status update on the ex post evaluation of the **Greece OP 2021** is as follows.

Recommendation	Proposed action	Status at end December 2022
Enhance the capacity of the Greek authorities in relation to the flow of information, data sharing and data management.	Support the Ministry of Migration and Asylum and the Asylum Service on data management, analysis and reporting capabilities, including through support to the IT department of the Ministry.	Implementation concluded
	Consolidate and roll-out a comprehensive information management mechanism regarding the population of residents in reception centres.	Implementation concluded



Recommendation	Proposed action	Status at end December 2022
Enhance sustainability of the asylum system by reducing dependency of the GAS on the Agency's support.	Establish quality-related targets for the next OP, as informed by the ongoing collaboration between centres C1 and C3.	Under implementation
	Support in the roll out of a national training plan on the EUAA's training modules through the deployment of EUAA training support officers (or in-house trainers) to support new GAS trainers.	Implementation concluded
	Discuss further the gradual phase-out, which is contingent on several factors. Some are beyond the control of the EUAA, including the capacity of national authorities to clear the existing backlog, address inflows and maintain personnel on short duration contracts.	Under Implementation
Improve human resource planning and management of the Agency's embedded staff.	Finalise the review of job descriptions reflecting eventual changes and adjustments through the new hirings.	Implementation concluded
	Carry out consultations with a view to establishing an appropriate appraisal mechanism for temporary workers with the participation of their supervisors, as appropriate.	Under Implementation
	Enhance the procedure for supporting the EUAA's embedded personnel at local level.	Under Implementation

The status update on the ex post evaluation of the **Cyprus OP 2021** is as follows.

Recommendation	Proposed action	Status at end December 2022
Enhance the capacity of national authorities in registration with a view to progressively handing over responsibilities.	Draft a training proposal and implement training for national authorities responsible for the registration of applications.	Implementation concluded
	Focus support on unaccompanied minors and age assessment, on the basis of discussions with Cypriot stakeholders, specifically on the implementation of the current SOPs, improvement on reception conditions and increased working space.	Under implementation
Enhance support to improve overall reception conditions.	Organise events and activities hosted in the Kofinou reception centre regarding pre-integration activities.	Implementation concluded
	Activate the thematic working groups envisaged in the National Reception Strategy.	Discontinued



Recommendation	Proposed action	Status at end December 2022
Enhance support to the Cyprus Asylum Service (CAS) for realising a substantive backlog reduction at first instance.	Create a plan to support and contribute to the reduction of processing time together with CAS.	Under implementation
	Develop fully the ongoing work on an operational data collection for Dublin.	Implementation concluded
Enhance support to the International Protection Administrative Court (IPAC) for substantive backlog reduction at second instance.	Develop workflows and SOPs, as appropriate, to be agreed with the IPAC once preconditions are in place.	Under implementation
	Assess the relevance of organising peer-to-peer exchange facilitation remotely together with the IPAC.	Under implementation
Provide cross-cutting support of the Cypriot asylum and reception system.	Support the cooperation as envisaged in Annex 2 of the Migration Action Plan for Cyprus (C(2022) 1129 final). Actions foreseen relate to acceleration of the implementation of the agreed SOPs and support for the operation of Pournara as a first reception centre.	Implementation concluded
	Deploy a training support officer or training expert in Cyprus to support further identification of training priorities for personnel of relevant Cypriot authorities and EUAA personnel working in support of the Cypriot asylum system.	Implementation concluded
	Identify priorities either through regular meetings and/or surveys with relevant authorities and/or the EUAA's measure coordinators.	Under implementation

The status update on the ex post evaluation of the **Malta OP 2021** is as follows.

Recommendation	Proposed action	Status at end December 2022
Work with the national institutions to develop an enhanced contingency plan for an increase in migrant arrivals to Malta.	Carry out a needs assessment to identify potential new priorities. A contingency plan may be proposed, if requested by the authorities.	Under implementation
When implementing further support to the Maltese authorities, prioritise capacity building which	Support capacity building activities, including the development of information provision materials (e.g., for closed and open centres), provision of screens, implementation of SOPs in the International Protection Agency (IPA), and setting up a quality	Under implementation



Recommendation	Proposed action	Status at end December 2022
enhances exit preparedness.	assurance unit in the Agency for the Welfare of Asylum Seekers (AWAS).	
	Carry out a mid-term evaluation to assess the capacity building support provided under the OP.	Pending
	Support by setting up a transition and contingency plan to be formulated prior to the agreed time of activity phase out.	Under implementation
Re-assess how targets are set.	Explore the possibility to include qualitative targets in the OP. Set up a cross-Agency task force to propose a standardised results framework based on existing good practices.	Pending
Clarify training priorities and promote training for the Agency's personnel, and for staff from IPA and AWAS.	Carry out monthly coordination meetings between centre C2's Country Desk Coordinator and the Malta OP focal points for both measures.	Implementation concluded
	Deploy two training support officers: one for asylum and one for reception.	Implementation concluded
	Identify and/or implement training priorities including support to IPA and AWAS in the roll out of national training sessions.	Implementation concluded

The status update on the ex post evaluation of the **Spain OP 2021** is as follows.

Recommendation	Proposed action	Status at end December 2022
Enhance stable, appropriate, and sustainable deployment of experts and Member State experts, notably those fluent in Spanish.	Further systematise the overview of collaborators (partially available already).	Under implementation
	Recruit external experts (increasing the number of channels).	Implementation concluded
	Recruit temporary workers (publication through local channels by a leading agency) and reach out to the State Secretariat for Migration (SEM) and encourage them to join various EUAA networks.	Implementation concluded
	Amend some of the profiles in the existing call for remunerated experts in asylum support teams.	Implementation concluded
	Carefully formulate specific requirements for experts from the roster to be interviewed for positions in the Spain operations.	Implementation concluded
	Carefully formulate job descriptions and requirements for experts under the new framework contract for temporary workers.	Implementation concluded



Recommendation	Proposed action	Status at end December 2022
Prioritise support for the development of a comprehensive data management system.	Provide experts to assess and strengthen analytical capacity and develop standardised data collection tools.	Under implementation
	Provide support to internal coordination mechanisms within the SEM (between different DGs/SGs), in particular working groups and periodic meetings (weekly/monthly/quarterly).	Pending
	Reach out to SEM to encourage their participation in EUAA networks on reception statistics and research to exchange practices with other EU Member States.	Implementation concluded
Support mainstreaming of the reception model and its implementation.	Include information on the dissemination of the new reception model in existing training sessions and explore the provision of ad hoc or specific training sessions on the new reception model.	Implementation concluded
Better align the definition (scope) of the measures and timelines.	Complete the revision of the OP, possibly redefining priorities in the original OP and consequently revising the budget.	Implementation concluded
	Ensure feasibility filters in the upcoming needs assessment exercise assessing the temporary resource deployment needs for each specific measure.	Implementation concluded
Ensure better alignment between the OP's objectives and the absorption capacity of the authorities.	Reassess the technical and operational capacities of partners in the OP revision and next needs assessment.	Implementation concluded

The status update on the ex post **horizontal report on the OPs 2021** is as follows.

Recommendation	Proposed action	Status at end December 2022
Refine the scope and depth of involvement of all centres in the OP needs assessment process.	Review and, if needed, update the needs assessment user guide with additional mechanisms for active collaboration across all centres based on good practices, including integration of training needs assessment, knowledge management, participation of thematic experts, and early engagement of corporate management services.	Under implementation
	Review and, if needed, update the needs assessment or design and planning user guide (and associated templates) to describe how a feasibility check can be performed by centre C4 (including scope), taking into	Discontinued



Recommendation	Proposed action	Status at end December 2022
	account the time constraints of the operational plan design and implementation.	
Put in place an internal mechanism to mobilise staff from across the Agency to support the implementation of operational support under the coordination of centre C1.	Develop a policy on optimising of synergies between centres C4 and C1.	Pending
	Extend to other thematic areas the joint development of strategies and/or guidelines as a means for cross-agency planning and efficient complementary resource mobilisation.	Pending
	Explore the possibility of engaging additional resources as part of asylum support teams for the provision of horizontal services by different centres, such as training measure coordination and provision of operational data.	Implementation concluded
	Operationalise the new Quality Procedures and Tools Sector (QPTS) in centre C1 to facilitate involvement of the other centres.	Implementation concluded
Harmonise the level of definition and structure of the results frameworks of new OPs to facilitate monitoring and evaluation.	Set up a cross-Agency task force or group to propose a standardised results framework based on internal experience and existing good practices.	Under implementation
Share good practices and experiences to better align the scope of OPs with their timeline and the absorption capacity of national counterparts.	Further integrate cross-Agency and external support, as appropriate, in the operational design user guide to ensure realistic timeframes are considered, in the context of the delivery of support measures.	Implementation concluded
	Develop an escalation mechanism to deal with noncompliance with preconditions in operational plans when collaborating with Member States.	Under implementation
Clearly define and discuss the conditions and criteria for exit in different national contexts, taking into account the need for emergency assistance and EU solidarity.	Further define the conditions and criteria for exit at measure level in the design and planning user guide.	Under implementation
	Adapt the design and planning user guide to describe how to engage with authorities on planning exit at measure level and time-sensitive preconditions.	Implementation concluded
	Make a provision for contingency planning as a permanent support activity in the Agency's corporate planning documents (single programming document or similar).	Implementation concluded



Internal evaluations

Internal evaluations are conducted by evaluation teams within the Agency. The following evaluations were reported to the Management Board in the six monthly follow up report from June 2022. An update on the status of actions that were under implementation or pending at the time is provided in the following tables.

Evaluations from 2019

The status of the 2019 mid-term evaluation of the **pilot Resettlement Support Facility (RSF) project** is as follows.

Recommendation	Proposed action	Status at end December 2022
The Agency needs to strengthen its commitment to this project, via the relaunching of the pilot, and to resettlement support in general.	Progress relaunching of the RSF project foreseeing participation from more EU+ countries, bigger volumes, and an improved contractual setting. Start, in 2020, to look into possibilities for replicability of the RSF concept in other geographical areas.	Under Implementation
Carefully design and test new RSF services aiming to support as many as possible EU+ countries - and specifically those who resettle from Turkey- to maximise impact.	Further explore possibilities to support EU+ countries outside the one-stop-shop concept and reach out to potentially interested EU+ countries in this regard. Based on efforts to reach out to EU+ countries not yet participating in the RSF pilot project, plan to continue strengthening these efforts.	Under implementation
Increase and plan further the Agency's capacity and expertise in the field of resettlement to maximize added value in the mid- and longer term.	Progress recruitment of additional staff. May need to be revisited to further increase and adequately manage expectations on the Agency in the resettlement field including the continuation of the RSF.	Under implementation
Undertake an objective in-depth SWOT analysis of relevant options in function of key factors such as EU priorities, EU+ countries pledges, security, risks, the Agency's	Engage in the ongoing consultation process with EU+ countries in view of possible replicability of resettlement operational support in areas other than Turkey. Conduct a proper feasibility assessment/study as a prerequisite to any further engagement outside of Istanbul.	Under implementation



Recommendation	Proposed action	Status at end December 2022
complementarity and the existence of available support infrastructure.		

The status of the 2019 ex post evaluation of the **North Macedonia Roadmap 2017-2019** is as follows.

Recommendation	Proposed action	Status at end December 2022
There is a need for better coordination, communication and follow-up.	Ensure a more permanent Agency presence by appointing a liaison officer, following the adoption of the draft EUAA Regulation. Plan hosting of a project-funded staff member by the EU Delegation in Belgrade on regular missions to increase presence in the region.	Under Implementation

The status of the 2019 ex post evaluation of the **Serbia Roadmap 2017-2019** is as follows.

Recommendation	Proposed action	Status at end December 2022
The operationalisation of capacity building activities needs to be adapted to the context and capacities.	Continue to explore synergies at regional level, where officials of smaller administrations can be pooled together in common training opportunities, where similar needs/languages have been identified.	Under Implementation
There is a need for better coordination, communication and follow-up.	Ensure a more permanent Agency presence by appointing a liaison officer, following the adoption of the draft EUAA Regulation. Plan hosting of a project-funded staff member by the EU Delegation in Belgrade on long-term mission to increase presence in Serbia but also in the region.	Under Implementation

The status of the 2019 ex post evaluation of the **EASO – Turkish Directorate General for Migration Management (DGMM) Roadmap 2018-2019⁷** is as follows.

⁷ These recommendations and actions were incorrectly reported in the last six-monthly report (status of June 2022) as being part of the EASO – DGMM Roadmap 2019-2021 evaluation. The correct evaluation title is hereby provided.



Recommendation	Proposed action	Status at end December 2022
Improve the intervention logic to make the Agency's project (in this case the Roadmap) results-oriented and more effective.	Ensure a more permanent presence of the Agency by appointing a liaison officer following the adoption of the pending EUAA Regulation.	Under Implementation
Improve the internal knowledge management systems, including data gathering, monitoring and evaluation analysis, and information storage and sharing (e.g., reporting).	To facilitate monitoring and evaluation, the new Roadmap now includes a clearer results framework, with a set of objectives, expected results and improved SMART indicators. The Roadmap also includes a detailed Implementation plan and tools and will include a monitoring plan, structured in outputs and outcomes focusing on intended results and implementation processes.	Discontinued
Enhance the design of training programmes and establish an evaluative approach to assess learning and needs.	Carry out a dedicated training need assessment/gap analysis and identification of training priorities exercise under the new DGMM roadmap.	Under Implementation
	Foresee the establishment and support of a targeted pool of national trainers under the new roadmap.	Under Implementation

Evaluations from 2020

The status of the 2020 mid-term evaluation of the **EASO – Turkish Directorate General for Migration Management (DGMM) Roadmap 2019-2021** is as follows.

Recommendation	Proposed action	Status by December 2022
While the communication and partnership are excellent at operational level, there is need for additional coordination mechanisms.	Consider locally based staff to increase the capacity of the Agency to implement a future roadmap and assist in the coordination of EU+ country interventions in Turkey.	Under Implementation



Recommendation	Proposed action	Status by December 2022
<p>The partnership has the potential to further evolve and deepen.</p> <p>There is scope to look into new cooperation modalities.</p>	<p>To be considered in the development of the next roadmap.</p>	<p>Under Implementation</p>
<p>There is scope for more synergies between the DGMM roadmap and other Agency projects.</p>	<p>To consider exploiting synergies for cost-efficiency.</p>	<p>Under Implementation</p>