

# Single Programming Document 2024–2026 Summary

## EUAA's mission in context

We promote a harmonised approach to international protection that fully respects the fundamental human rights of asylum seekers.

More concretely, we:

- coordinate and strengthen practical **cooperation** and information **exchange** on asylum and reception among Member States
- promote [Union law](#) and high operational **standards** in asylum and reception
- ensure **convergence** across the Union as regards procedures for international protection, reception conditions and assessment of protection needs
- **monitor** the application of Union law and standards
- provide operational and technical **assistance to Member States**
- support Member States with **resettlement** and **humanitarian admission** actions
- assist Member States as regards **training**
- provide **capacity building** to partner countries outside the European Union

As from 2022 the Council of the European Union and the European Parliament agreed to strengthen our [mandate](#) to boost prospects of a common asylum policy in Europe.



With the adoption of a [New Pact on Asylum and Migration](#), planned in 2024, our tasks may change again. This may require a review of our plan of action and resources, adopted in September 2023 by our [Management Board](#).

## Plan of action 2024-2026

In 2022 the number of displaced persons globally reached historic highs. The implications of such trends for the European continent are difficult to gauge and the challenges which the EU Member States and associated countries (EU+ countries) face are both significant and evolving.

In an increasingly challenging asylum context, we will continue to place emphasis on relevance, flexibility and efficiency across our operations.



For detail on our objectives, planned activities and accompanying resources for the period 2024-2026, please consult our Single Programming Document online.



# Operational and technical assistance



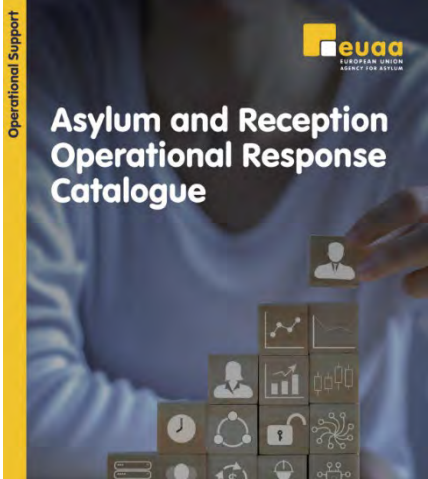
A [catalogue](#) of operational interventions will assist consultations with Member States on the operational support to their asylum and reception systems.

We will focus on further strengthening our rapid response capabilities, through enhanced deployment of personnel, equipment and facilities and a growing pool of experts supporting field operations in Member States.

We will improve capacity building by pursuing longer term support whenever possible and will phase out operations where pressure on national asylum and reception systems has decreased.

When addressing emerging needs and any unforeseen events, we will consult and cooperate with other actors in the field to ensure complementarity and maximise our value added.

Support to EU+ countries with resettlement and humanitarian admission will continue.



*Photo: EUAA personnel in Pournara reception centre in Cyprus*

## Asylum knowledge



Our products will continue to enable fast, accurate and increasingly convergent decision-making across EU+ countries.

**Information** and **guidance** on the main countries of origin of asylum seekers will be made further accessible, expanded and promoted to foster convergence of international protection decisions.

We will continue to deliver qualitative and quantitative **analyses** on asylum and reception, **early warning** reports and real-time **situational awareness** on the asylum situation, procedures and practices to support decision making in the Member States. Access to our analytical portfolio will be further enhanced through internet portals and databases.

We will continue to facilitate cooperation and exchange among practitioners, civil society and members of courts and tribunals, focusing on best practices and solutions, securing engagement across EU+ countries and enhancing usability of our tools.

We aim for a consistently high satisfaction rate and increased use among users of all asylum knowledge products.



*Intervention logic of our practical tools and guides*  
(excerpt from [External evaluation of the EUAA's practical tools and guidance](#))

From 2024, starting with a first pilot, we will monitor the application of the [Common European Asylum System](#) by individual Member States. Each country will be monitored at least once in five years. We will flag any shortcomings or concerns and recommend how to redress the situation.

## Training and professional development



To ensure that persons working in asylum and reception understand and can apply the relevant obligations, standards and best practices, we increasingly strengthen training and capacity building in our support to national authorities.

We will continue to identify training needs and implement training plans as part of operational plans signed with Member States subject to disproportionate pressure. We will also continue to train officials and to build capacity outside Europe. Work in partner third countries is aligned with our renewed [external cooperation strategy](#).

For the benefit of officials from all Member States, we will continue to consolidate the **European asylum curriculum** of key topics and practical skills in reception and asylum. In 2024 we envisage eleven new or reviewed modules and training materials.

Objectives of our 2022 [training and learning strategy](#)



While modules are designed in cooperation with national authorities and target identified needs, their integration into national training programmes remains a priority.

We will work to ensure that the majority of EU+ countries make use of curriculum modules in training of national officials.

For better outreach and enhanced sustainability of the training intervention, we will work to expand the pool of qualified **trainers** in national administrations.

To stimulate professional development, we will work on setting up an **EUAA Academy** as an accredited higher education provider, awarding qualifications recognised in the EU and beyond.



Photo: EUAA train the trainer session, Malta, 2023

Moreover, we will continue improving the training and learning experience of our clients by integrating cutting-edge technologies and instructional approaches. This will be guided by monitoring of market trends and feedback from our users.

## Horizontal activities



Properly resourcing all tasks that we are entrusted with remains a key concern. To that end we will seek to ensure a more efficient and **sustainable use of resources**. Emphasis will be on enhanced automation, re/allocation of personnel and cooperation with stakeholders in delivering support in Europe and beyond.

Pro-active **communication** and contributing to a factual and constructive debate on international protection in Europe remain priorities.

Through a strengthened [Consultative Forum](#), we will continue to engage with relevant civil society organisations and other actors in asylum and reception.

We will work to ensure that all our actions targeting asylum seekers, directly or otherwise, fully respect their **fundamental human rights**. Our recently instituted fundamental rights officer will assess this independently and will follow up with Member States and internally on any complaints received in that respect.