

YOUR RIGHT

EUROPEAN UNION AGENCY FOR ASYLUM (EUAA) COMPLAINTS MECHANISM



MEMBERS OF AN EUAA OPERATIONAL ASYLUM SUPPORT TEAM MUST TREAT YOU WITH **DIGNITY**, MUST RESPECT YOUR PHYSICAL AND MENTAL **INTEGRITY**, YOUR **PRIVATE AND FAMILY LIFE**, YOUR RIGHT TO APPLY FOR **ASYLUM**.



REPORT IT

IF YOU BELIEVE THAT A MEMBER OF AN EUAA OPERATIONAL ASYLUM SUPPORT TEAM HAS VIOLATED YOUR FUNDAMENTAL RIGHTS, YOU CAN SUBMIT A COMPLAINT TO THE EUAA **FUNDAMENTAL RIGHTS OFFICER**.



STOP IT

YOUR COMPLAINT WILL HELP THE EUAA TO ACT AND PREVENT SUCH INCIDENTS FROM OCCURRING AGAIN.

WWW.EUAA.EUROPA.EU/COMPLAINTS-MECHANISM



FILING A COMPLAINT WILL NOT COMPROMISE YOUR APPLICATION FOR INTERNATIONAL PROTECTION. YOUR PERSONAL INFORMATION WILL BE KEPT **CONFIDENTIAL**.

THIS IS NOT AN EMERGENCY HOTLINE. IF YOU ARE IN DANGER, YOU SHOULD IMMEDIATELY CONTACT THE NATIONAL AUTHORITIES.

ENGLISH

IS-021.05-02

